

Senate Bill 272 Catalog of Enterprise Systems - Updated June 30, 2019

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Accela Civic Platform	Accela, Inc.	Code Compliance and Abandoned Vehicle Abatement	Code Enforcement	Code & Neighborhood Services	Daily	Daily
Accela Civic Platform	Accela, Inc.	Development Services	Permit System	Development Services (Building & Safety, Planning, Fire Prevention, Land Development, Special Districts, & Transportation)	Daily	Daily
Accela Citizen Access (SimpliCITY)	Accela, Inc.	Development Services	Citizen Portal for Accela Civic Platform	Development Services (Building & Safety, Planning, Fire Prevention, Land Development, Special Districts, & Transportation)	Daily	Daily
ArcGIS/ArcSDE	Esri, Inc.	GIS Mapping and Analysis	Geographic Information Systems	Technology Services	Daily	Daily
AutoCAD	AutoDesk	Engineering Review	Engineering	Capital Projects	Daily	Daily
Business License	Hdl Software LLC	Business License	Business License	Treasury	Daily	Daily
NeoGov	GovernmentJobs.Com, Inc.	Applicant Tracking	Data Storage	Human Resources	As Needed	As Needed
Chameleon	HLP, Inc.	Animal Services	Animal License	Animal Services	Daily	Daily
CityGovApp	CityGovApp, Inc	Custom Mobile Apps for use with Accela Civic Platform	Development Services Inspections	Development Services	Daily	Daily
City's Facebook Page ( <a href="https://www.facebook.com/cityofmorenovalley/">https://www.facebook.com/cityofmorenovalley/</a> )	Facebook	Civic Engagement	Social Media	Technology Services - Media	As Needed	As Needed
City's NextDoor Site	NextDoor	Civic Engagement	Social Media	Technology Services - Media	As Needed	As Needed
City's Twitter Site ( <a href="https://twitter.com/MoValCityHall">https://twitter.com/MoValCityHall</a> )	Twitter	Civic Engagement	Social Media	Technology Services - Media	As Needed	As Needed
City's YouTube Site ( <a href="https://www.youtube.com/user/mvtv3morenovalley">https://www.youtube.com/user/mvtv3morenovalley</a> )	YouTube	Civic Engagement	Other	Technology Services - Media	As Needed	As Needed
Active Net	Active Network, LLC	Parks & Community Services Class and Facility Reservation System	Recreation Software	Recreation Services	Daily	Daily
DataTicket	Data Ticket dba Revenue Experts	Administrative Citation, Parking Ticket, and Demand Processing Payment Collection	Other	Code & Neighborhood Services	As Needed	As Needed
Dynamics CRM	Microsoft	Citizen Relationship Management	Customer Information System	Technology Services	Daily	Daily
Exchange	Microsoft	Email	Email System	Technology Services	Daily	Daily
False Alarm Management	Hdl Companies	Track Citations & Payments	Data Storage	Treasury	As Needed	As Needed
Geocortex	Latitude Geographics	GIS Websites	Geographic Information Systems	Technology Services	As Needed	As Needed
Legislative Management	Granicus	Agenda Approval/Voting Board/Video Streaming/Agenda Website	Agenda Management	Technology Services	Daily	Daily
LetsTalkMoVal	MySidewalk	Civic Engagement	Social Media	Technology Services - Media	As Needed	As Needed
Microsoft Access	Microsoft	Database Management Systems	Data Storage	Various Divisions	As Needed	As Needed
Microsoft Project	Microsoft	Project Management	Data Storage	Capital Projects	As Needed	As Needed
Microsoft SQL Server	Microsoft	Database Systems	Data Storage	Technology Services	As Needed	As Needed
MyCivicApps	Civic, LLC	City Mobile App	Customer Information System	Technology Services	As Needed	As Needed
New World ERP	Tyler Technologies, Inc.	Human Resources	Human Resources	Human Resources	Daily	Daily
New World ERP	Tyler Technologies, Inc.	Enterprise Resource Planning (ERP) - General Ledger, Accounts Payable, Accounts Receivable, Payroll, Assets, Budgeting	Financial System	Financial Operations	Daily	Daily
Nixle	Nixle	Civic Engagement	Social Media	Technology Services - Media	As Needed	As Needed
PlanetBids	PlanetBids, Inc.	Bid Submittal	Data Storage	Purchasing	As Needed	As Needed
Property Tax Management	Hdl Companies	Track Property Taxes	Data Storage	Community Development	As Needed	As Needed
Sales Tax Management	Hdl Companies	Track Sales Tax	Data Storage	Treasury	As Needed	As Needed
SIRE	Hyland Software	Electronic Document Storage & Retrieval	Document Management	City Clerk's Office	Daily	Daily
Tyler Cashiering	Tyler Technologies, Inc.	Point of Sale Cashiering	Financial System	Treasury	Daily	Daily
Tyler Content Manager	Tyler Technologies, Inc.	Document Management (specific to financial transactions)	Financial System	Financial & Management Services	Daily	Daily
Tyler CAFR Builder	Tyler Technologies, Inc.	Automate Production of the Comprehensive Annual Financial Report (CAFR)	Financial System	Financial Operations	As Needed	As Needed
WebEOC	Juware	Incident Management System	Other	Office of Emergency Operations	As Needed	As Needed