

CITY MANAGER'S REPORT

Michelle Dawson, City Manager

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CITY MANAGER'S OFFICE

Meeting with County Economic Development Agency

Assistant City Manager Tom DeSantis and I recently met with representatives from the Riverside County Economic Development Agency (EDA). The EDA issued a request for proposals for the development of healthcare related facilities on 32 acres adjacent to the Riverside County Regional Medical Center. The purpose of our meeting was to request that the City participate in the review of the proposals. EDA staff welcomed the City's participation and indicated that they would like to present information on the proposed project to the City Council at a study session.

League of California Cities/Riverside County Division Meeting

On November 10th the Riverside County Division of the League of California Cities held their bi-monthly dinner meeting. Prior to the business meeting, the City Manager's Group met and CFO Rick Teichert and I presented information we have compiled from the contract cities related to our law enforcement agreements with the Sheriff's Department. There was consensus on the cities proposed additions to the contract template and I will be coordinating with the city managers of the contract cities on sharing the joint request with Sheriff's Administration.

<u>Results of Local Ballot Measures</u>
The November 4th election included over 400 local government measures on the ballot statewide, including 268 tax or bond measures. League of California Cities' fiscal policy advisor Michael Coleman has compiled the results, which can be found at this link: http://californiacityfinance.com/#VOTES.

Some of the information worth noting includes:

- 72% (192 of 268) of the local revenue measures passed statewide
- 68% (64 of 94) of the city/county/special district general tax measures (requiring 50% + 1) passed
- 53% (28 of 53) of the city/county/special district special tax measures (requiring 2/3 approval) passed
- 28% (4 of 14) transient occupancy (hotel) tax increase or expansion measures passed
- 62% (5 of 8) council member term limit measures passed (including Moreno Valley's)

City Manager's Report

Customer Care Initiative

Our initiative to enhance the quality of care provided to our external and internal customers continues to advance, largely in part to our Customer Care Steering Committee. The Steering Committee includes Chair Dori Lienhard (Technology Services), Alia Rodriguez (Fire), Tim Carroll (Media), Denise Bagley (Economic Development), and Bridget Amaya (Parks & Community Services). The Committee took concepts that the Executive Team and I developed and fully defined them into the standards. The Division Managers are currently meeting with their teams to review and discuss the Customer Care Standards. We plan on framing the standards and posting them throughout City facilities to remind ourselves of the level of care that we are committed to providing. Special thanks to all of the employees who have contributed to this process and embraced the standards. The Steering Committee is also working on an online customer care suggestion box and a virtual forum for employees to share and discuss customer service ideas.

The Customer Care Standards are:

In Moreno Valley, we provide exceptional customer care by...

Providing same day response Resolving an issue or completing a request is seldom accomplished in just a day, but striving to acknowledge the request the day it is received provides "same day response" and exemplary service.

Knowing first impressions matter Our professionalism is judged based on appearance, attitude, manners, knowledge, and abilities. It is a package; we risk making a bad impression if we fail on even one count.

Ensuring a positive experience A negative attitude affects service quality and morale. We resolve to stay positive because we know our approach dramatically affects our customers' and co-workers' experience.

Asking and listening We never assume to know what our customers need. Good questions evoke good answers, but only if we listen. Resolving not to interrupt, we exercise patience and we pay attention.

Connecting We make eye contact, smile, and acknowledge every customer. When speaking to a customer, we address them by name using formal address (e.g., Mr. or Ms.) and let them decide if we're on a first name basis.

Respecting our customers' concerns To some, government can seem like a complex bureaucracy. We put a human face on the customer's dealings with our City. We work to put our customers at ease and to earn their trust.

Treating customers like they have a choice Customers of government agencies often do not choose to do business with us, they have to. We meet this challenge by providing exceptional service.

Remembering who we work for It may not always be possible to say "yes" but our customers <u>and</u> co-workers must know that we have done our best to help them accomplish their goal.

Knowing our business To provide accurate information, we must know our jobs and have a thorough understanding of agency processes. Providing accurate information is critical; to do so, we work with staff, consult supervisors, conduct research, and keep up-to-date with industry best practices.

Understanding the difference between fast and efficient service We use knowledge, skills, and resources to respect our customers' time, but we never rush – it is impolite and it dramatically impacts the relationship and the outcome.

Questioning the status quo We do not do things the same old way just because that is "how we've always done it." We were hired to use our experience and skills to improve public service – and we take the process improvement challenge to heart.

Keeping our word We manage expectations by setting reasonable goals. Giving careful thought to timelines, we always remember that our word is our bond as we promote honesty, responsibility, and accountability.

Treating customers like people, not footballs Customers notice how many interactions are required to get the answers they need. If we need to hand off a customer, it should be to the right person, and that person should be provided with the pertinent facts to ensure a seamless transition.

Seeing the big picture Identifying improvement opportunities throughout the organization requires a field of vision that expands beyond one's workstation. "That's not my job" is not part of our vocabulary. We engage, participate, and contribute.

Encouraging feedback Comments, suggestions, and criticism help us measure our success and promote improvement. We demonstrate commitment to our customers by asking how we can do better.

Saying "Thank you" Technical knowledge simply isn't enough; our careers and livelihood depend on our success in providing exceptional customer care. At every opportunity, we show sincere care, compassion, gratitude and appreciation. We go above and beyond to provide "service that soars."

ADMINISTRATIVE SERVICES DEPARTMENT

Library







Children, guardians, and parents enjoyed a special Halloween Storytime. Library staff shared songs, stories, and treats with program participants. The Moreno Valley Public Library Friends of the Library provided face painting for program participants.

New EResources Available at the Library

Enki is a new eResource available to library patrons. This new resource is available to Moreno Valley residents as the result of a partnership with local public libraries in Riverside and San Bernardino counties. Enki provides library patrons with access to eBooks online. The *Available Now* section allows library patrons to view books that are available for checkout online. The *Kids Materials* section allows patrons to view and check out children's books. The service also provides romance and thriller books to library patrons. A featured Enki publisher is Scarecrow Press.

Library Outreach Efforts Continue

Library staff continues to perform outreach in the community. The outreach coordinator will visit the *Taking Ownership Fair* hosted by Rising Stars Business Academy. The youth services librarian is visiting various facilities such as KinderCare and Olivewood Preschool. The goal of these efforts is to increase public awareness of library programs, resources, and services.

Additional Programs Scheduled

A Covered California Health Fair was held on November 15th. Certified Covered California navigators provided assistance to library patrons as they learned how to navigate the Covered California website and properly complete an application. Health care providers such as Blue Cross of California and Molina HealthCare were on hand with information about health insurance plans.

The library hosted Veterans themed programs in November. A Veterans panel discussion was held on November 5th and a book discussion took place on November 12th. Library staff also hosted a teen creative writing project on November 19th. These Cal Reads programs were sponsored by Cal Humanities, in partnership with the California Center for the Book.

<u>Library Statistics Demonstrate Strong Library Use</u>

The library provided a variety of programs and services to library patrons in October. The following are October statistics:

- Door Count 26,816 library patrons
- Reading Program 55 patrons
- Volunteer Hours 615 hours
- New Materials Added 703 materials
- Adult Programs 22 programs, 252 attendees
- Bilingual Storytimes 5 programs, 139 attendees
- Family Programs 5 programs, 88 attendees
- Preschool Storytime 6 programs, 213 attendees
- Teen (YA Programs) 5 programs, 60 attendees

Human Resources



Recruitment Activity Remains Strong

Recruitments are underway for several positions in the City workforce:

- Recreation Aide, 5 positions-Sports (PT/Temp-34 applications to date).
- Traffic Signal Technician (FTC-48 applications). Interviews scheduled.

- Telecommunications Engineer/Administrator (PAM-14 applications). Applications under review.
- Code Compliance Officer I (FTC-188 applications). Applications under review.
- Community & Economic Development Director (EM). Recruitment via Avery and Associates. Applications and résumés under review.
- Lead Parks Maintenance Worker (FTC-218 applications). Interviews scheduled.
- Telecommunications Technician (FTC-57 applications). Interviews scheduled.
- Animal Control Officer (FTC-218 applications). Candidate selected, recruitment closed.
- Parks Maintenance Worker (FTC-367 applications). Candidate selected, recruitment closed.
- Street Maintenance Supervisor (PAM-125 applications). Candidate selected, recruitment closed.
- Sr. Administrative Assistant OEM/Eligibility List (FTC-134 applications). Candidate selected, recruitment closed.

Total: 6 recruitments

New recruitments: 4 Closed recruitments: 4 Ongoing recruitments: 2

Workers Compensation for September:

New claims: 4 Closed claims: 4

Ongoing open claims: 33

<u>Turnover Ratio:</u> 3.29% Employees: 426

Retirements/Separations: 0/14 = 14

New Hires:



Vanessa Leccese Senior Administrative Assistant Public Works/Capital Projects

Facilities Division



City Hall First Floor Reconfiguration Remains On Track

The planning process is continuing for the reconfiguration of the first floor workspace. Space planners from Goforth & Marti Office Business Interiors have been on site, measuring and providing plans for the cubicle rearrangement. We have met with each affected division to review their needs. Every attempt will be made to utilize as much of the current and surplus cubicle parts; however, some new furniture will be ordered to create the new layout. The current schedule is set to start after-hour construction on one new office in early December. Cubicle rearrangement should start on a weekend in mid-December and last until mid-January. The plan is to make cubicle changes in four separate phases with the actual work occurring over weekends. Technology Services staff will work on Sundays to rewire new cubicles, so staff will be operational on Monday morning.

Animal Services



"Dogtoberfest" Event Proves Successful Despite Heat

In an effort to adopt more companion animals, the Moreno Valley Animal Shelter held a "Dogtoberfest" pet adoption event on Saturday, October 4th, at TownGate Memorial Park and at the Animal Shelter. Extreme temperatures caused the event to be cut short at the park in order to keep the pets safe. At the end of the day, between both event locations, 32 pets were adopted while 11 pets were reclaimed by their owners.

ASPCA Announces Moreno Valley Animal Shelter Winner of \$5,000 Grant Award

On October 7th, the ASPCA announced that the Moreno Valley Animal Shelter was a grant winner in the 2014 ASPCA Rachael Ray Challenge "Breaking 300 Award." The \$5,000 grant awarded by the ASPCA was in recognition of the Animal Shelter having achieved final placement of more than 300 pets during the three-month-long 2014 Challenge, as compared to last year during the same time period. The "Breaking 300" grant award will be used to continue supporting the promotion of pet adoptions by altering pets during special pet adoption events. It is anticipated that 60 to 70 adoptable pets will be spayed or neutered using these grant funds.

Cub Scouts Make Generous Donation to Animal Shelter

On October 13th, Cub Scout Pack 520 of Moreno Valley presented the Moreno Valley Animal Shelter with a generous donation of pet comfort products that were part of the Cub Scouts' donation drive to help homeless pets in the community. The Scouts successfully collected a variety of new and slightly used products that included pet toys, pet food, cat litter, pet carriers, towels, blankets, cat scratch posts and a \$65 cash donation. Pictured are the Cub Scouts with their generous donation.



Animal Shelter Participates at Artoberfest

The Animal Shelter participated in the Parks & Community Services annual "Artoberfest" at the Conference & Recreation Center. While pets were available for adoption at the CRC at a special adoption rate of \$50 for dogs and \$25 for cats, the adoption event special was also being held at the Animal Shelter. At the end of the day, 16 homeless pets were adopted while 6 pets were reunited with their owners.

COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT

Administration

Aldi Foods

Aldi Foods will occupy the approved Westridge Business Park, located west of the intersection of Eucalyptus Avenue and Redlands Boulevard. The Moreno Valley facility will be built in conjunction with Aldi's move into California to support up to 150 stores in the state. Building permits for the project were issued on May 12th. At the request of the applicant, staff from all involved work groups met with Aldi's team on November 13th to review needed steps and conditions precedent to approval of final occupancy of the facility. Aldi's contractor advised that they are at the 50% completion mark and have a target date of July 14, 2015, to begin operations at the site.

Aldi will directly employ 200 workers on site at full operation of the 850,000 square foot facility, not including contractors providing service and deliveries to the facility. Aldi plans to open stores over a three-year period, including two stores in Moreno Valley. The first store will be located in the TownGate area. An application for that store was submitted to Planning in September and staff is working closely with Aldi to finalize approval of the project. The TownGate store would open concurrent with the regional warehouse.

Aldi Foods is a national retailer with over 1.300 stores in the United States.

Harbor Freight Tools

Exterior construction of the Harbor Freight Tools expansion to the existing facility on Cactus Avenue in the Centerpointe Business Park is complete, with a Temporary Certificate of Occupancy issued on August 27th. Final occupancy will occur after the installation of storage racking early next year. The 507,720 square foot expansion, when combined with the existing 779,016 square foot facility, will result in a 1,286,736 square foot distribution facility for the company.

Harbor Freight also leases a building in the Moreno Valley Industrial Area. With this expansion, Harbor Freight, Amazon and Ross Stores will be the three largest industrial operators in the City.

Federal-Mogul/Liberty Property Trust

The approved 522,772 square foot logistics building, located at the northwest corner of Cactus Avenue and Frederick Street, is complete. The building was recently sold to Liberty Property Trust, which is assembling a portfolio in the Inland Empire, with this building among the first wave of properties acquired. The building has been leased to Federal-Mogul, an international supplier of original and after-market automotive parts and equipment. Company representatives and City staff met in early August to kick off the tenant improvement process with an aggressive schedule to start shipping out of the facility in early

November. The City development team met that target with a Temporary Certificate of Occupancy issued November 3rd. Kudos to the team, especially Building and Fire Prevention! The company anticipates full occupancy of the facility by the end of the year.

Amazon I / Trammell Crow Properties

Construction of the approved 1,252,276 square foot logistics building, located at the northwest corner of San Michele Road and Indian Street, is complete. The facility began shipping product on July 31st. Amazon continues to finalize interior tenant improvements with occupancy of nearly all of the building issued. Full occupancy is expected in early November.

Amazon is advertising on its website for positions at the new facility. Amazon continues to ramp up for the holiday season and has announced plans to eventually hire at least 1,000 employees to staff the facility. Job opportunities may be accessed at www.WorkAtAmazonFullfillment.com.

First 36 Logistics

First Industrial Corporation's construction of the First 36 Logistics building, on the east side of Perris Boulevard in the South Moreno Valley Industrial Area, is complete. The company expedited construction of the 555,670 square foot building due to active interest from several prospective tenants and has high hopes to identify a specific tenant in the near future. First Industrial, developer of the building, hosted the National Association of Industrial & Office Properties Inland Empire Annual Bus Tour at the facility on November 6th.

Sares Regis/Deckers

Sares Regis is nearing completion of the first phase 800,000 square foot logistics building, which is leased to Deckers Outdoor Corporation (maker of UGGS boots), with an option for a second phase expansion of 200,000 to 400,000 square feet. An application for the phase two project has been approved by Planning. Construction of the building shell is complete, with tenant improvements for the facility nearing completion. The building will include the internet sales site for the company, resulting in the potential for a substantial amount of sales tax revenue to the City. Deckers anticipates partial occupancy of the building before the end of this year.

The Sares Regis project is located at the southwest corner of Perris Boulevard and Grove View Road in the Moreno Valley Industrial Area.

First Nandina

The First Nandina project was approved by the Planning Commission after a public hearing on October 9th. No appeal was filed on the project, which also included an extensive environmental impact report. The project proposes to construct a 1.45 million square foot warehouse/distribution center on 73 acres located at the southwest corner of Indian Street and Nandina Avenue in the Moreno Valley Industrial Area. The developer, First Industrial Properties, has received strong early interest from potential tenants.

Amazon II / IDS

Amazon recently leased a second facility in the City, immediately across the street from their first facility on San Michele Avenue. This second facility is the recently completed 769,320 square foot building developed by IDS. Amazon has completed substantial tenant improvements and received partial occupancy of the facility in October to start processing

product and occupy office areas of the building. This second facility will be the primary intake point for product from outside suppliers for Amazon fulfillment centers in Southern California and Arizona. The facility is anticipated to employ more than 200 people. With this second facility, Amazon will occupy over 2 million square feet of space in the City, nearly equal to Harbor Freight Tools and Ross Dress 4 Less Stores, the other two largest tenants in the City.

March Business Center/Western Realco

Western Realco has settled all remaining legal challenges to the March Business Center project and has commenced plan check activities for the four building projects at the southeast corner of Iris Avenue and Heacock Street in the Moreno Valley Industrial Area. The project is approved for 1,484,000 square feet of warehouse / logistics space on the 75-acre site. The largest building encompasses 1,103,000 square feet. Western Realco anticipates starting construction on two buildings early next year, including the largest building.

Box Springs Mutual Water Company

Water utility service in Moreno Valley is provided by two entities, Eastern Municipal Water District (EMWD) and Box Springs Mutual Water Company (BSMWC), which provides water supply to the Edgemont neighborhood. The BSMWC was formed in 1920 to serve a small, agriculturally-based town. The system now distributes water to a 430-acre area with approximately 600 connections. The aged system has deteriorated and water leaks abound at the well and in pipelines. Additionally, the well that the BSMWC relies on for drinking water is highly contaminated with nitrates. In order to serve its customers potable water, BSMWC established a connection to Western Municipal Water District to responsibly blend the well water with imported water, to meet State water quality standards.

In addition to water quality issues, the BSMWC water system has not been improved to provide compliance with current fire flow standards. Fire hydrant testing was completed in January 2014 by Moreno Valley's Fire Prevention staff, in accordance with National Fire Protection Association standards. Test results documented that 37 hydrants (47%) fail to provide even minimum required fire flows to Moreno Valley's Edgemont neighborhood.

The primary barrier to funding access has been the lack of drinking water quality violations. Technical assessments estimate the funding needs at \$15 to \$22 million. Because of its small customer base, the Mutual water company is unable to generate sufficient revenue to fund a system upgrade.

The City of Moreno Valley is committed to helping residents and property owners in Edgemont and BSMWC find a solution to this long-standing problem. A team of staff from the City Manager, City Attorney, Public Works, Finance, and Community & Economic Development departments is exploring funding opportunities including grants / investments from the Drinking Water State Revolving Fund, Proposition 84 bond, EB-5 investors, and the Proposition 1 bond funds approved on the November ballot. Staff is also developing a proposal to create a multi-agency, public-private partnership that could be eligible for existing and emerging programs. Details about the project challenges and opportunities will be discussed at a future City Council Study Session.

Time & Materials

The City offers a Time & Materials program that provides eligible development projects the opportunity for significant savings on post-entitlement plan check and inspection fees. The City's adopted Fee Schedule generates some fees based on building or site quantities. While the Schedule reflects actual project review costs for most customers, the City recognizes that the proportionate review time per unit may vary for larger facilities. Under the Time & Materials program, large scale projects can take advantage of economies of scale and achieve equitable fees based on actual project-related time and expenses.

To be eligible to participate in the Time & Materials program, projects must meet at least one of the following criteria:

- 1. Building Valuation: minimum of \$25 million;
- 2. Infrastructure Improvement Valuation may also be considered to meet the \$25 million minimum;
- 3. Job Creation of 150 or more; and
- 4. Economic Action Plan priorities.

Under the program, developments submit an initial advance of \$100,000 or 50% of the fixed Fee Schedule estimate, whichever is less. Financial Resources staff creates a Time & Materials project number and staff from Planning, Building & Safety, Land Development, and Fire Prevention track their project-related time in Permits Plus. Staff, consultant, and materials expenses related to the project are charged against the deposit rather than fixed fees for each activity, providing the opportunity for substantial savings by large-scale customers. The system also protects the City from subsidizing projects with unique or expensive review requirements. Financial Resources reconciles deposits and issues statements monthly; unused funds are returned to the developer at project completion.

The Time & Materials program provides Moreno Valley's developers great customer service at a fair price that covers all City review costs.

Taxable Sales Report

City governments in California receive sales tax revenue at the rate of 1% of the sales

completed within their boundaries (i.e., \$1 for every \$100 spent in Moreno Valley). The City of Moreno Valley contracts with consultants Hinderliter de Llamas & Associates ("HdL") for taxable sales data services. HdL compiles sales data obtained from the State Board of Equalization as they release it, approximately five months after the end of each quarter.

Sales by Moreno Valley businesses increased 11.8%.

HdL has reported the *quarterly* sales data for the 2nd quarter of 2014 ("2Q14" – sales between April and June

2014). Earlier this year, the City of Moreno Valley reported on the robust *annual* growth by businesses over the 13/14 fiscal year. Though FY 06/07 had previously been Moreno Valley's single best year of sales performance, FY 13/14 data showed that the City's total taxable sales have fully recovered from the economic downturn and are achieving new all-time sales highs.

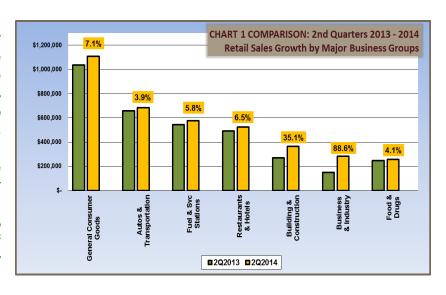
Overall Sales Growth

Retail sales activity increased in nearly all Riverside County cities this quarter. Table 1 below compares Moreno Valley's adjusted growth in 2Q14 sales with other similar western Riverside County cities. Of note, Moreno Valley and Riverside tied for the highest percentage of growth at 11.8%, surpassing by far the growth rates for Riverside County (6.1% overall) and Southern California (4.6% overall).

TABLE 1: Retail Sales Trends - Agency Comparison								
	ADJUSTED FOR REPORTING CORRECTIONS							
Agency	Population	Business Count	2nd Qtr 2013 (in thousands)	2nd Qtr 2014 (in thousands)	Difference	% Change		
Riverside	314,034	9,971	\$ 11,619,052	\$ 12,972,863	\$ 1,353,811	11.8%		
Moreno Valley	199,258	2,660	\$ 3,371,010	\$ 3,721,996	\$ 350,986	11.8%		
Murrieta Hemet	106,425 81,537	2,575 1,645	\$ 2,850,774 \$ 2,320,828	\$ 3,012,838 \$ 2,543,319	\$ 162,064 \$ 222,491	9.7% 9.6%		
All Riv Co Agencies	2,279,967	58,403	\$ 68,912,898	\$ 73,847,042	\$ 4,934,144	6.1%		
Corona	159,132	4,881	\$ 7,914,765	\$ 8,384,226	\$ 469,461	5.5%		
Temecula	106,289	3,983	\$ 6,412,655	\$ 6,967,622	\$ 554,967	5.4%		
Perris	72,103	1,216	\$ 1,907,046	\$ 1,971,942	\$ 64,896	-1.9%		
Unincorporated Riverside Co	363,590	5,749	\$ 7,860,869	\$ 7,568,062	\$ (292,807)	-4.1%		

Growth by Category

Considering sales growth by business type reveals the relative strength of the General Consumer Goods category, which continued to dominate Moreno Vallev's overall 2Q14 retail sales with a 7% increase. However, the Business & Industry category achieved even greater gains, posting a one-time 89% boost from the purchase of equipment related to a new logistics facility.



In addition, the Building & Construction business type experienced remarkable 35% growth due to recent store additions, solid growth of 7% continued for the Restaurants & Hotels category, plus 6% growth for Fuel & Service Stations, which outpaced County and Southern California averages.

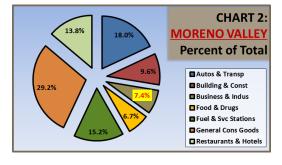
Retail Activity Distribution

The City also compares the distribution of local retail activity by business category to Riverside County's averages – see the Chart 2 images at right. The pie charts provide a graphic illustration of the percentage distribution of Moreno Valley's Q214 sales by major business group.

Though growing, the Business & Industry category continued to represent a less prominent piece of the Moreno Valley retail sales pie than the Riverside County average. A partial listing of business types that report in the Business & Industry category is included below for reference.

BUSINESS & INDUSTRY

Office Supplies / Furniture Repair Shops & Tool Rental Energy / Utilities Office Equipment **Health Services Electrical Equipment** Government / Social Org **Business Services** Food Manufacturing Textiles / Furnishings Drugs / Chemicals Motion Pictures / Equipment Trailers / Auto Parts **Transportation Non-Auto Fulfillment Centers** Heavy Industrial Light Industrial/ Printers



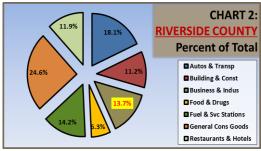
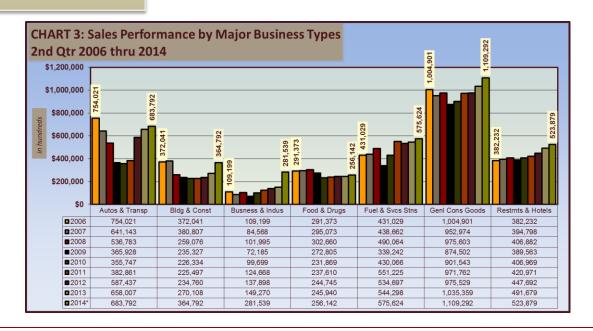


Chart 2 shows that Moreno Valley is somewhat vulnerable

to market fluctuations because of excessive dependence on sales in the General Consumer Goods sales. In general, growth specifically in the Business & Industry category achieves balance similar to the Riverside County distribution averages.

All-Time Sales Performance Highs

Interested in details about retail sales recovery by business category? Chart 3 below includes 2nd quarter sales data by Major Business Types since 2006, showing the previous record highs and current recovery status. Aggregated sales performance by businesses in categories: Business & Industry, Fuel & Service Stations, General Consumer Goods, and Restaurants & Hotels achieved all-time high sales in 2Q14, surpassing previous records from FY06/07.



• Top 25 Producers

The following identifies Moreno Valley's top twenty-five sales tax producers during the 2nd Quarter 2014 (listed alphabetically):

Amazon Fulfillment Center

Arco

Chevron (multiple)

Circle K Costco Food 4 Less Home Depot

iHerb

Lowes Home Improvement

Macy's

Moreno Beach Market

Moss Bros Buick GMC

Moss Bros Chevrolet

Moss Bros Chrysler Jeep Dodge

Moss Bros Honda Moss Bros Toyota Robertson's Ready Mix Ross Dress for Less

Sears

Serta Mattress Company

Stater Bros Target

Tesoro Refining & Marketing

Walmart

In conclusion, Moreno Valley businesses experienced an outstanding overall sales growth rate of 11.8% in the 2nd Quarter of 2014, compared with the same period in 2013. This represents Moreno Valley's single best 2nd quarter of sales performance with the data reflecting combined retail sales approaching \$380 million. Detailed analysis of recovery by business type shows all-time highs in the Business & Industry, Fuel & Service Stations, General Consumer Goods, and Restaurants & Hotels categories.

With the holiday shopping season nearing, the City of Moreno Valley takes this opportunity to encourage residents and businesses to support your neighbors and Shop MoVal. Shopping MoVal creates & protects local jobs, builds businesses & improves quality of life! For more reasons to Shop MoVal, review the dedicated webpage of the City's website at: http://www.moreno-valley.ca.us/shopmoval/index.shtml. Remember, too, to patronize Moreno Valley's small businesses, especially on Small Business Saturday, November 29th.

Homes Listed for Sale

Information available from Realtor.com indicates a two percent (2%) increase in the number of homes for sale in the City, and the median asking prices remained the same as the prior month, but higher than the prior year period. The median asking price this month and the prior month was \$260,000, compared with \$250,000 in the same month last year.

As of November 1st, 766 homes were listed for sale, compared with 754 at the start of the prior month, and 541 in the same month last year. Inventory has been steadily increasing since hitting a low of fewer than 300 in May 2013. The prior peak was a high of 2,068 in January 2009, at the start of the last recession.

The current inventory of homes for sale is less than a five-month supply. Anything less than a six-month supply of homes for sale is considered a limited supply. Therefore, the current situation indicates a shortage of homes for sale.

The trends are shown in the chart below.

	November 2014	October 2014	Change	November 2013	Change
Homes for Sale	766	754	2%	541	42%
Median Asking Price	\$260,000	\$260,000	0%	\$250,000	4%

Foreclosures

Information available from RealtyTrac.com for September shows a decrease in foreclosure activity in the City and the County. The website reported one in 473 housing units in Moreno Valley were in some stage of foreclosure, or 0.21% of homes with mortgages in the City. A higher number (473) indicates a lower foreclosure rate (0.21%). This compares to a rate of one in 454 units in the prior month and one in 362 units in the same month last year. Foreclosure activity is 4.2% lower than the prior month and 30.7% lower than the same month last year. These trends are similar to Riverside County as a whole.

The Moreno Valley foreclosure rate is higher than most local communities and the County average. In western Riverside County, Riverside had the lowest rate locally (1 in 932) and Lake Elsinore had the highest rate (1 in 437). By Zip code, 92551 had the highest rate in the City (1 in 294) and 92557 had the lowest rate (1 in 592). The foreclosure rate remained the same in 92551, increased in 92555, and decreased in 92553 and 92557.

The trends are shown in the chart below.

	September 2014	August 2014	Change	September 2013	Change
Foreclosure Rate/City	473	454	4.2%	362	30.7%
Foreclosure Rate/County	624	606	3%	467	33.6%

Home Resale Market

Information available from DQNews.com indicates the average home resale value in Moreno Valley has increased. In September 2014, the average home resale value was approximately \$257,000. This was a 5.7% increase from the value of approximately \$243,000 reported for the month of August 2014 and a 19.1% increase from the value of \$216,000 reported for the month of September 2013. Riverside also reported an increase in resale value in September, by approximately 3.5%. Resale values decreased in the cities of Corona, Hemet/San Jacinto, Perris, Murrieta and Temecula, by approximately 10%.

The number of housing resale activities in the City during this reporting period increased by 5.7% - moving from 167 transactions in August to 184 in September 2014. There have been 1,558 total transactions for the year thus far.

The trends are shown in the chart below.

	September 2014	August 2014	Change	September 2013	Change
Resale Transactions	184	167	10.2%	181	1.7%
Home Resale Value	\$257,429	\$243,503	5.7%	\$216,000	19.1%

<u>Unemployment – September 2014</u>

The unemployment rate in Moreno Valley decreased slightly in September 2014, to 10.0%, which is 0.7% lower than the August 2014 rate of 10.7% and 1.0% lower than the July 2014 rate of 11.0%. The rate supports the overall projection of local job growth, with a 1.8% decrease from the September 2013 rate of 11.8% and 7.5% lower than the rate of 17.5% at the height of the Great Recession in July 2010. Similarly, the rates have decreased for cities in the region, Riverside County and the State of California.

Statewide, the largest job gains were posted in professional and business, followed by construction services. The education, health services, government and hospitality sectors experienced the most job reductions. Construction jobs are slowly expanding, which supports growth in Moreno Valley and the surrounding area.

California's unemployment rate for September 2014 is 6.9%. The overall trend remains positive as business activity increases across the nation and in the City, resulting in a slow increase in the labor force. Many new employers are conducting recruitment locally, often with assistance from the Moreno Valley Employment Resource Center (ERC). This affords Moreno Valley residents local opportunities to secure positions in a variety of areas, including industrial.

	September 2013	September 2014
California	8.2%	6.9%
Riverside County	10.10%	8.6%
Banning	11.6%	9.9%
Beaumont	11.6%	9.8%
Corona	7.4%	6.3%
Hemet	12.80%	10.9%
Menifee	10.80%	9.2%
Moreno Valley	11.80%	10.0%
Murrieta	6.60%	5.6%
Perris	15.90%	13.6%
Riverside	10.20%	8.7%
San Jacinto	15.40%	13.2%
Temecula	6.8%	5.8%

Recruitment efforts continue for the Amazon Fulfillment Center, Proctor & Gamble, Decker's Outdoor and Federal Mogul, the City's newest distribution tenant located in the building at the northwest corner of Cactus Avenue and Frederick Street. New stores, such as Kirkland's in the Stoneridge Towne Centre and 24-Hour Fitness, medical services and new office uses

continue to open and strengthen the overall decline and provide additional employment for residents.

Building & Safety Division

Quick Statistics

The following Building & Safety Division statistics compare October's year over year activity between 2014 and 2013.

	October 2014	October 2013
Customer Counter Visits-total daily average	755-33	613-29
Building Permits Issued	211	170
Construction Valuation	\$7,421,156	\$18,217,023
Construction Inspections Performed	1228	970
Issued Certificates of Occupancy	17	11
Plan Check Activity	314	251
Monthly Revenue	\$125,279	\$324,102

Temporary and Final Certificates of Occupancy (COFO) October 2014

PERMIT #	COFO NAME
B1302095	AMAZON I (5th TCO)
B1401594	AMAZON II (4th TCO)
B1301417	HARBOR FREIGHT TOOLS
B102190	FOOD 4 LESS FUEL CENTER #395
B1301351	MINKA LIGHTING
B1301071	RENAISSANCE VILLAGE ASSISTED LIVING
TRACT COFO'S	
PERMIT &	DEVELOPER AND TRACT #
LOT#	
B1302641 - 1	PACIFIC COMMUNITIES TRACT #29920
B1302536 - 19	DR HORTON TRACT #32715
B1302544 - 20	DR HORTON TRACT #32715
B1302551 - 30	DR HORTON TRACT #32715
B1302550 - 32	DR HORTON TRACT #32715
B1302601 - 58	DR HORTON TRACT #32505
B1302604 - 59	DR HORTON TRACT #32505
B1302607 - 62	DR HORTON TRACT #32505
B1302612 - 63	DR HORTON TRACT #32505
B1302613 - 65	DR HORTON TRACT #32505
B1302609 - 66	DR HORTON TRACT #32505
B1302614 - 67	DR HORTON TRACT #32505
B1302610 - 68	DR HORTON TRACT #32505
B1302611 - 69	DR HORTON TRACT #32505
B1302606 - 70	DR HORTON TRACT #32505
B1302615 - 71	DR HORTON TRACT #32505
B1302558 - 29	GFR TRACT # 32715
B1401269 - 35	GFR TRACT # 32715
B1401278 - 36	GFR TRACT # 32715

Code & Neighborhood Services Division

Quick Statistics

The following Code & Neighborhood Services Division statistics compare October's year over year activity between 2014 and 2013.

	October 2014	October 2013
Cases Initiated	488	326
Closed Case Investigations	435	284
Parking Citations Issued	2,042	2,076
Administrative Citations Issued	89	88
Counter Customers	325	267

Planning Division

Quick Statistics

The following Planning Division statistics compare October's year over year activities between 2014 and 2013.

	October 2014	October 2013
Counter Customers	322	359
Major Case Submittals	4	1
Minor Case Submittals	45	55
Plan Check Submittals	136	77
Application Fees	\$87,373	\$46,214

City Council Actions

October 28, 2014: A General Plan Amendment (GPA) and Change of Zone (ZC) and supporting environmental documents were approved for a project site located at 21595 Box Springs Road (westerly of Day Street on the south side of Box Springs Road). The actions effectively changed the existing land use designation and zoning from Residential 20 (R20) to Residential 30 (R30). The site is currently entitled for a 240 multifamily project. The GPA and ZC change allow opportunity for a greater number of residential units to be built on the site, which will be processed as a separate project. The project applicant is Oak Parc Partners, LP.

Planning Commission Activity

At the October 23, 2014 Commission meeting, the Planning Commission took the following action(s):

- Approved a Conditional Use Permit for a new AT&T Mobility wireless communications facility at 14315 Nason Street. The facility, which includes a 70 foot high monoeucalyptus tree and an equipment shelter, will fill a current gap in AT&T Mobility cell coverage. The facility design and conditions of approval provide opportunity for a future carrier to collocate on the new tower, thereby facilitating expansion in this growing infrastructure sector in this area of the City.
- Approved a Conditional Use Permit for a new AT&T Mobility wireless communications facility at 16110 Lasselle (behind the existing Lasselle Fire Station #91). The facility, which includes a 60 foot mono-pine tree, will fill in a significant gap in AT&T Mobility cell coverage. The facility design and conditions of approval provide opportunity for a future

carrier to collocate on the new tower, and thereby facilitate more stealth expansion in this
growing infrastructure sector in this area of the City.

Administrative Approvals

The following projects were approved administratively in October:

- An Amended Plot Plan/Substantial Conformance and a Phasing Map for March Business Center: the amended Plot Plan was for Buildings 1 and 2 to extend tower structures and the building heights to 36 feet. The amendment allows for minor adjustments to the approved site and architectural plans for minor modifications in paint color, the elimination of approved excess vehicular parking, the addition of electric vehicle parking, additional electrical rooms, and minor adjustments to an exterior pump house and detention basin for Building 1. The amendment includes a phasing map, which outlines three separate project phases. The approved industrial warehouse project includes four (4) individual buildings totaling 1,484,307 square feet on 75.05 gross acres. The project site is at the southeast corner of Iris Avenue and Heacock Street. The project applicant is Bastien and Associates.
- An Amended Conditional Use Permit to upgrade an existing telecommunications facility at 10511 Village Road. The applicant is Sprint PCS.
- An Administrative Plot Plan for the construction of a 1,750 square foot patio cover at 25881 Kalmia Street. The applicant is Cecilia M. Fuentes.
- An Administrative Plot Plan for the installation of an 18-count propane exchange cage outside of the CVS store at 25070 Alessandro Boulevard. The applicant is AmeriGas Propane.
- An Amended Conditional Use Permit to upgrade an existing telecommunications facility at 23300 Cottonwood Avenue. The applicant is Sprint.
- An Amended Conditional Use Permit to upgrade an existing telecommunications facility at 13800 Heacock Street. The applicant is SBA Communications.
- An Administrative Plot Plan for the repainting and dividing of a former single tenant building into two tenant spaces, and installation of a new exterior door on the north elevation of the building located at 12252 Perris Boulevard. The applicant is Kate Johnson.
- An Administrative Plot Plan for the installation of 3 new antennas, 3 new RRU's and equipment cabinet for an existing telecommunications facility located at 23190 Hemlock Avenue. The applicant is Sprint.
- An Administrative Plot Plan for Life Empowerment Temple to convert commercial retail space to a church space. The project is located at 24889 Elder Avenue and applicant is Johnathan L. Zane.
- An Administrative Plot Plan to rehabilitate four residential units at 22862 Adrienne Street. The applicant is Riverside Housing Development Corporation.
- An Administrative Plot Plan to install an eight foot tall tubular steel fence and gate enclosure around the employee and visitor parking area for the warehouse distribution building at 17791 Perris Boulevard.
- An Administrative Plot Plan for a Model Home Complex and Sales Trailer at Fir Avenue and Nason Street. The applicant is Pacific Communities Builder, Inc.
- An Amended Conditional Use Permit for upgrades to an existing telecommunications facility located at 24903 Sunnymead Boulevard. The Applicant is Sequoia Deployment Services, Inc.
- An Amended Plot Plan approving exterior modifications and restoration of an existing building located at 22960 Alessandro Boulevard. The applicant is Luis Valenzuela.

 An Administrative Plot Plan for a new business, Mystic Falls Banquet and Event Center, to be located in an existing building located at 24318 Hemlock Avenue. The applicant is Hector Hernandez.

Recent Case Submittals

The following applications were submitted in October:

- Administrative Plot Plan to upgrade an existing Compressed Natural Gas (CNG) fueling facility at 17700 Indian Street. The proposal is to remove and replace CNG compressor and associated equipment within a new equipment compound and to install a new island dispenser. The applicant is Clean Energy.
- Administrative Plot Plan for a clubhouse expansion at 13292 Lasselle Street. The proposal is for a new fitness center at Villas at Moreno Valley. The applicant is Reliant Cap VII, LLC.
- An Extension of Time application for a commercial retail center located at John F. Kennedy and Moreno Beach Drive. The commercial center includes two (2) buildings totaling 14,000 square feet and one (1) additional pad for a future building up to 2,600 square feet. The applicant is Richard Chado.
- General Plan Amendment and Specific Plan Amendment to amend the Aquabella Specific Plan, to delete the segment of Brodiaea Street between Lasselle Street and Darwin Avenue from the Specific Plans. The applicant is MV Bella Vista.
- An Administrative Plot Plan for installation of 22 solar panels on the roof of the new annex for Harbor Freight Company, located at 23400 Cactus Avenue. The applicant is Greg Electric, Inc.
- Administrative Plot Plan to add a lighted canopy in the drive-through at the new Taco Bell Restaurant located at 27010 Fir Avenue. The applicant is Chris Lindholm.
- Pre Application to subdivide the vacant 9.4 acres at Brodiaea and Tradewinds into 38 single family lots. The applicant is FH II, LLC.
- Administrative Plot Plan for an expansion of Alberto's Restaurant located at 27110 Eucalyptus Avenue. The applicant is Baldomero Rodriquez.
- Administrative Plot Plan for exterior renovations of the Skechers building at 29800 Eucalyptus Avenue. The applicant is Skechers USA.
- Administrative Plot Plan to repaint the exterior and replace awnings of the Chili's Restaurant at 12525 Frederick Street. The applicant is Core States Group.
- Pre Application for a change of use at 24411 Postal Street. The proposal is to convert the existing commercial building to a multi-family residence (Tri-Plex) on the existing lot.
- Extension of Time for a previously Amended Conditional Use Permit at 12431 Heacock Street. The extension of time will allow for a redesign of an existing fueling station to add 2,939 square feet of convenience retail and an automated drive-thru car wash. The project is on a .71 acre site. The applicant is Stantec Architecture, Inc.
- Administrative Plot Plan for a Jersey Mike's restaurant at the Lakeside Plaza located at 26150 Iris Avenue. The applicant is MPA Architects.
- Administrative Plot Plan for a new personal training facility located at 25920 Iris Avenue.
 The applicant is Ana Lopez.
- Conditional Use Permit for a new tire retail center for Les Schwab at the northeast corner of Fir Avenue and Perris Boulevard. The applicant is Andrew Call.
- Conditional Use Permit to establish alcohol sales at the 99 Cent Plus Store located at 23080 Alessandro Boulevard. The applicant is Elaine Anton Ayoub.

Highlighted Active Projects

• Walmart – Perris Boulevard/Gentian

A Plot Plan is currently under review for a proposed Walmart store on an approximate 20-acre parcel at the southwest corner of Perris Boulevard and Gentian. In addition to the Walmart anchor, the proposed project includes an additional retail pad on the southern portion of the project site at Perris Boulevard and Santiago. The Project Review Staff Committee has reviewed the modified site design and elevations. Progress continues to be made in addressing staff comments. A Screencheck EIR was submitted in September and is under review by the Planning Division. The applicant is Kimley-Horn and Associates, Inc.

Modular Logistics Center

A Plot Plan and associated environmental documents are currently under review for an approximate one million square foot warehouse/distribution facility at 17300 Perris Boulevard. The project is located in the Moreno Valley Industrial Area. The project has been submitted to and reviewed by the Project Review Staff Committee. Comments have been addressed and the environmental document (DEIR) was circulated for 45-day public review on October 24, 2014. The public review period ends December 8, 2014. The project applicant is Kearny Modular Way, LLC.

World Logistics Center

The project applicant continues to assemble the components of the Final Environmental Impact Report, and other project documentation for the proposed World Logistics Center in the eastern portion of the City. During October, particular attention has focused on the Facts, Findings and Statement of Overriding Considerations document. The Draft EIR, Response to Comments, and the Facts, Findings and Statement of Overriding Considerations will constitute the Final EIR (FEIR). The FEIR will accompany the Specific Plan for the World Logistics Center for formal review by the Planning Commission and City Council, which hearings are anticipated to begin in early 2015.

The Draft Environmental Impact Report (DEIR) for the World Logistics Center was released for public review on February 4, 2013. The 60-day public review period for the DEIR was in excess of the minimum 45-day review period required by State Law. Approximately 140 comments were received from local residents, property owners, responsible agencies and environmental groups.

The World Logistics Center is a Specific Plan for up to 41.6 million square feet of high cube logistics warehouse space. High cube warehouses are large, high ceiling buildings built to accommodate modern, high efficiency logistics operations. The proposed Specific Plan project area is bound by State Route 60 (SR60), Redlands Boulevard, Gilman Springs Road and the southerly City limits. In addition to the Specific Plan, the proposed project includes a General Plan Amendment, a Zone Change, an Annexation for an 85-acre parcel at Alessandro Boulevard and Gilman Springs Road, a Development Agreement, a Tentative Parcel Map for financial purposes and an Environmental Impact Report.

FINANCIAL & MANAGEMENT SERVICES DEPARTMENT

Financial Operations Division

<u>Update and Redesign of the Financial Operations</u> Division Website Pages

With the assistance of the Media Communications Division, we have updated and modified the Financial Operations Division section of the City's public website. With these changes, we implemented access to the monthly payment registers by posting the reports in an easily identified section of the website. The monthly payment registers will be available within 30 days after the month of payment. This streamlined process will result in more timely information being available to City Council, management and citizens, as well as reducing the number of staff hours devoted to the preparation of the Payment Register for City Council review. We also created a section for Other Financial Reports and will continue to identify reports that are of public



interest, contain informative financial data, or that are frequently requested by City Council or citizens. This section of the website will continue to grow and change every month as we strive to provide accurate, informative and useful reports to management and the public.

Financial Resources Division

Habitat for Humanity Project

City staff is working with Habitat for Humanity to complete the current project on Myers Avenue. This project will provide eight additional low- and moderate-income housing units and will utilize the final allocation of the original NSP3 allocation from HUD. Rough grading and trenching for the retaining wall is complete. The block wall is currently under construction and the



building pads are being cut (finalized). Habitat conducted the "wall-raising" on October 14th with the help of City employee volunteers and Bank of America volunteers to raise the walls on 4 of the 8 homes under construction.

Special Districts Division

Hidden Springs Community Residents Annual Clean Up

For the fourth year, residents from the Hidden Springs Community coordinated a litter cleanup event amongst themselves. The residents collected litter in their neighborhood on Saturday, October 25th as part of the national Great American Cleanup campaign. Trash bags and bottled water were donated by sponsors of the Great American Clean Up and Keep Moreno Valley Beautiful programs.

Annual Special Financing Districts Brochure Mailed

Property owners were mailed their annual special financing district brochure on November 5th. Delivery of the brochure is planned to arrive in homes after property owners receive their property tax bills, to aid in answering questions about city applied charges listed on the property tax bills. The brochure is designed to



highlight features of the services funded by their participation in these financing districts. These programs include Parks & Community Services, landscape maintenance and operation of the street lighting program. Both English and Spanish versions are available on the City's website, on the Special Districts Division's page.

Landscape Areas Receive Increased Service Levels

Effective November 1st, the frequency of public landscape maintenance for residential housing Tract 20715 (northeast of Krameria and Kitching) increased to a standard service level (1 time every 4 weeks). Landscaping had been maintained at a reduced service level (1 time every 12 weeks).

Maintenance levels for public landscaping surrounding Moreno Valley Ranch – West (west of Lasselle), and a subarea within (Lasselle Powerline Parkway), will increase to a modified reduced service level (1 time every 8 weeks) effective December 1st. The current frequency of landscape maintenance for these districts (Zones 03 and 03A of Landscape Maintenance District 2014-02) is at a reduced service level (1 time every 12 weeks).

Property owners within these districts will be mailed notification of the increase in service levels and advised that there will be no increase in costs to them for the increased frequency of maintenance.

Treasury Operations Division

Refinancing of 2005 Lease Revenue Bonds (05 LRB)

In December 2013, the City took advantage of the favorable interest rate environment and refinanced a portion of the 2005 Lease Revenue Bonds. Since that time, the markets have moved in a direction that has made it possible to refinance the remaining portion of those bonds. The initial review, which occurred in September, projected that the City could realize a net present value savings of approximately \$710,000. Between September and the bond pricing, which occurred on November 6th, a couple of factors have occurred that have positively impacted the City's net present value savings. First, the City received an upgrade on the credit rating, which is discussed in the following paragraph, and the markets have continued to move favorably for the City. The net present value is now expected to exceed \$1.3 million, nearly double the original projection. The pricing of the bonds occurred on Thursday, November 6th, and the bonds will close on Thursday, November 20th. This is the third bond issuance that the City has been able to refinance since 2011. In each case, these

refinancing activities have resulted in savings to the City without extending the debt beyond the original maturity period.

Credit Rating Upgrade

In conjunction with the refinancing of the 2005 Lease Revenue Bonds, the City met with Standard & Poor's Ratings Services (S&P) in order to develop a rating for the bonds. The City also met with S&P in December 2013 to have them issue a rating on the 2013 partial refunding of the 2005 Lease Revenue Bonds. At that time, the rating agency improved the City's rating from A (stable) to A (positive). In this last review process, they again provided the City with an upgrade from A (positive) to A+ (stable). S&P identified the following reasons for the upgrade:

- Very strong management team and strong policies
- Solid liquidity position based on the City's fund balance and reserves
- Strong budget flexibility

Bond Financing Team Request for Proposal

The City has issued a Request for Proposal (RFP) in order to put together a Bond Financing Team. This team will consist of Financial Advisors, Bond Counsel, Underwriters and Dissemination Agents. The idea is to develop a pool of firms so that when the City identifies projects that require access to the financial markets, there is already an established list of firms ready to move forward. Also, by retaining a Financial Advisor, the City has a firm that can monitor the financial markets to identify times that may be advantageous for refinancing or other activities. Recently, the Securities and Exchange Commission (SEC) issued new regulations related to retaining Municipal Advisors, along with new guidelines related to continuing disclosure. This RFP process will assist the City in addressing these new requirements. The anticipated RFP schedule is as follows:

November 6, 2014 Issue RFP
December 4, 2014 Proposals Due
January 30, 2015 Select Firms

FIRE DEPARTMENT

Fire Explorers

Each year, firefighters across the nation participate in a "Fill the Boot" fundraiser in order to sponsor children who cannot afford to attend the Muscular Dystrophy Association (MDA) summer camp. The MDA summer camps offer a wide range of outdoor activities specifically designed for young people who have limited mobility or use wheelchairs. On Friday, October 3rd and Saturday, October 4th, the Moreno Valley Fire Department participated in this annual fundraiser by conducting "Fill the Boot" activities at three separate locations throughout the City. Five Engine Companies



and one Truck Company joined in the "Fill the Boot" campaign each day. In addition to our career staff members, Moreno Valley Reserve Firefighters, as well as Fire Explorers from Post 946 and 958, participated in the fund raising effort. This year, the Moreno Valley Fire

Department graciously received donations totaling \$8,804.27 from the community. We are thankful for the support and generosity of the community.

For more information on this program please go to http://www.mda.org/clinics/camp/.

Fire Prevention

Renaissance Village – Staff conducted a series of final fire protection system inspections, in cooperation with Development Services staff and other agencies, to allow for Certificate of Occupancy (C of O). Fire Prevention staff was able to verify that the business met the requirements of fire and life safety, recommending clearance for occupancy by the State of California Community Care Licensing Division.

Fire Marshal Randy Metz transitioned to Deputy Fire Marshal position with Riverside County Fire Department in October. Riverside County Fire Department Deputy Fire Marshal, Adria (Smith) Reinertson started her position as Moreno Valley Fire Marshal on November 3rd.

In August, Fire Inspector II Frank Martinez and Fire Inspector Mikki Sherry received certifications through the California State Fire Marshal Office. Frank received his Fire Prevention Officer and Fire Safety Specialist certifications and Mikki Sherry received her certification as a Fire Safety Specialist. The purpose and goal of State Fire Training's certification program is to set minimum performance standards for each classification; identify the tasks a candidate must perform to obtain certification; provide the means for maintaining a record of training accomplishments; and correlate Office of the State Fire Marshal certification standards with state and national certification program standards.

Office of Emergency Management

On September 30th and October 7th, the Office of Emergency Management, in coordination with Fire Prevention and Riverside County Fire Office of Emergency Services, facilitated an extinguisher seminar at Canyon Springs High School. Approximately 350 students from the Woodshop, Automotive and Print Shop classes participated in a hands-on extinguisher course utilizing a digital extinguishing system. During this 2-day course, students were taught fire chemistry, classifications of fire, fire



prevention and mitigation strategies and the basic size up and steps to extinguishing a small fire.

On October 25th, the Office of Emergency Management volunteer group Emergency Response Force (ERF) assisted the Recreational Trails Board with the "Hike to the M" event. ERF was onsite to provide basic first aid, hydration and a cooling center for the participants. Although no aid was needed, several hikers utilized ERF's service to rest, hydrate and cool down!



On October 27th, the Office of Emergency Management welcomed the promotion of Jackie Lankhorst to the vacant Senior Administrative Assistant position. Jackie comes to OEM with experience working in the Financial and Management Services Department, Fire Administration and the Fire Prevention Bureau. In addition to supporting the preparedness, response, mitigation and recovery phases of Emergency Management, Jackie will oversee the Volunteer Services Program.

Fire Operations

Fire Department Significant Events

October 4th: Kennedy Park Fire Engine 65 was dispatched to a residence in their primary response area for an activation of a carbon monoxide alarm. Upon arrival, Fire Department personnel met with the six family members who were outside the residence. Firefighters quickly determined that none of the residents was showing signs of carbon monoxide poisoning. Fire Department personnel began a process of elimination whereby they checked the residence for potential sources of emissions of carbon monoxide, serviceability of the alarm, placement of the alarm and activities of the residents prior to the alarm activation. Sunnymead Truck 2 was requested to assist with gas alert detectors, which evaluate the air for various dangerous gases. When they arrived on scene, both gas monitors indicated positive for carbon monoxide, with higher readings in the hallway where the gas water heater, HVAC unit, and gas dryer were collocated.

Fire Department personnel isolated the gas meter and requested that the Southern California Gas Company respond to the location. Upon arrival, Fire Department personnel briefed the representative on their observations and the actions they had taken. The representative advised that given the close proximity of the gas dryer, gas water heater, and HVAC system that hallways can become overwhelmed with carbon monoxide. The representative turned the gas back on to the house and attempted to relight the pilot lights inside the home. He was able to successfully relight every pilot light except for the water heater. The air intake leading into the pilot for the water heater was completely covered with dust and dryer lint. The flame had a restricted air flow, which caused it to burn rich and emit high amounts of carbon monoxide. The Gas Company representative and Fire Department personnel cleaned the air intake for the water heater. Once the dust and dryer lint was removed, the pilot light was quickly ignited and was burning cleanly. No further carbon monoxide readings occurred, and the family was let back inside their home.

This incident highlights the importance of having carbon monoxide and smoke detectors throughout the home. Once alerted, occupants can safely evacuate their homes and reduce the risk of injury, illnesses and significant property damage.

October 7th: Moreno Beach Fire Engine 58 responded to a reported medical emergency in their primary response area. Upon arrival, Engine 58 found an elderly male on the couch with an altered mental status. The patient's family stated the patient had been complaining of a headache throughout the day, suddenly becoming confused and nauseous that evening. After assessing the patient, it was determined the patient had a very slow, life-threatening heart rate. Engine 58 initiated advance life support intervention which included: an I.V., heart monitoring, oxygen therapy and administering of cardiac medication that increases the heart rate. The patient was then loaded for transport to a local area hospital, accompanied by Engine 58's firefighter paramedic while continuing to

provide advance life support care. The patient's overall condition had improved significantly upon arrival to the hospital.

October 18th: Units from the Moreno Valley Fire Department responded to a report of a multi-family residence with visible smoke from the roof. The first arriving unit reported a fire in the garage of a single story duplex building. Firefighters found a resident from a neighboring unit using a garden hose in an attempt to contain the fire, and as a result suffered from smoke inhalation. Fire Paramedics assessed the resident but he refused medical treatment. An coordinated fire aggressive, attack by Fire Department personnel contained the fire within 20



minutes. Additional resources were requested, including representatives from the Moreno Valley Building and Safety Department, Edison and the Gas Company. Assistance from the Red Cross was requested to assist residents from both units.

October 18th: Units from the Moreno Valley Fire Department responded to a reported residential fire. Upon arrival, College Park Fire Engine 91 reported heavy smoke and fire from an attached garage of a two-story single family residence. Also a vehicle found parked in the garage was fully involved with fire. An aggressive, coordinated fire attack by Fire Department personnel contained the fire to the garage and an upstairs bedroom. All residents of the home self-evacuated safely from the residence prior to the Fire Department's arrival. Primary and secondary occupant searches revealed no occupants within the



home. The Red Cross was requested to assist with displacement of the residents. Four fire engines, two truck companies, one breathing support, and two chief officers, for a total of 26 personnel, were committed to the incident.

responded to a reported broken gas line on the intersection of Nason Street and Dracaea Avenue. Upon arrival, the Engine Company found a ruptured major gas transmission line in the roadway, which was the result of construction activities. Additional resources were requested, including Moreno Valley Police Department (MVPD) and a representative from the Gas Company. The roadways surrounding the incident were closed to prevent access to



the area, and eight nearby homes were evacuated. Other residents surrounding the evacuation area were advised to shelter in place. Three thousand students in session at Valley View High School were relocated to a safe dispersal area within the grounds of the school, as a precautionary measure. It was later determined the students were able to return to school during the repair process. The gas leak was shut down after four hours by Southern California Gas Company Emergency Responders. Residents were

allowed to return to their homes and students were released with no additional impact to regular school schedule.

PARKS & COMMUNITY SERVICES DEPARTMENT

Community Services Division

Community Events

• Seven hundred people participated in the Arts Commission's 7th Annual *ArtoberFest* on October 18th. A car show featuring 10 classic cars was a new addition to this year's event.



Thirty-one hikers participated in the Recreational Trails Board's Hike to Box Springs "M" Trail on October 25th. Volunteers with the City's Emergency Response Force staged at the trail head to provide shade, first aid and hydration for hikers. No aid was needed, but many hikers were pleased to receive cold water and Gatorade after descending Box Springs Mountain.



One hundred fifty riders participated in the second annual *Ride MoVal* on October 26th, which was a 20 percent increase in riders over last year's participation. A student from Vista Del Lago High School used this program for her senior project by assisting staff with the coordination of the event, raising funds, and providing student volunteers to help on the day of event.



• Approximately 400 people attended *MoVal Haunting & Festival* on October 30th, 31th, and November 1st at the Cottonwood Golf Center. Because of the recent renovations taking place in the banquet room, staff opted to use a large 30 x 30 tent to hold this year's haunted house. The maze included rooms featuring clowns, a nursery, a construction site, and zombies. A festival featuring a bounce house, arts and crafts, carnival games, and food vendors was also on site for the younger trick or treaters.





The Fall series of *MoVal Movies* continues. Two hundred residents enjoyed watching *Disney's Muppets Most Wanted* in the Conference & Recreation Center gym on November 7th. The final movie in the series, *The Lego Movie*, will be shown on December 5th.

Community Services

- Design and content are being finalized for the 2015 Winter/Spring edition of the Soaring Activity Guide, which will be distributed to the public during the first week of December.
- Two applications are being prepared for 2014 California Parks & Recreation Society (CPRS) awards. The first entry is for a CPRS Print Publication Award for the Summer 2014 Activity Guide, developed in partnership with the Media & Communications Division. The "recreation guide" last received a CPRS award in 1995. The second entry is for a CPRS Digital Media Award for the 2014 MoVal Haunting Public Service Announcement, developed in partnership with MVTV-3.
- The July 4th Advisory Board has selected "Sights and Sounds of Liberty" as the theme for the 2015 Independence Day Parade.

Recreation Programs

• Time for Tots Fall session continues with many new 3-to-5-year-olds in the program and several classes filled to capacity. Special activity days in September included Crazy Hat Day, Family Day, Share Day, and Apple Day. In October, activity days included Friendship Day, Columbus Day, and California Shake Day. The program continues to fill months in advance, with some sessions filled to the end of December. The annual Fall Festival was held on October 30th at the Conference & Recreation Center and included games, candy, and a special performance by some of the children at the City's Employee Giving Campaign Chili Cook-off.







- Valley Kids Camp Fall session is November 24th through the 26th at March Field Park Community Center. Local children ages 5 to 12 can spend their Thanksgiving break at Camp, playing themed recreational games, watching movies, and nurturing their creativity with arts and crafts.
- Nine new contract classes will be offered this winter, including two with instructors provided by Music Changing Lives. Other classes being offered include Mommy 2 Be, Polynesian Dance for Kids, Beginning Ballet for Kids and Keys to Life.

Senior Center

- The Friends of the Moreno Valley Senior Center's 29th Annual Meeting was held at the Senior Center on October 9th. Council Member Richard Stewart swore in the new Officers and Directors.
- The Moreno Valley Morning Rotary Club served a hearty free meal to 180 seniors at the Annual Spaghetti Dinner on October 23rd.





- Fifty seniors attended the **Scary Movie Marathon** on October 31st, which was sponsored by Health Net, who provided holiday treat bags for the event.
- Senior Center served as a polling place for three precincts on Election Day.
- Sign-ups continue for the *Annual Craft Fair*, which was held on November 22nd from 8 am to Noon. Table sell-out for the event was anticipated.

<u>Sports</u>

- Fifty-two children participated in the 3week Youth & Teen Basketball Clinic that started on October 22nd.
- Forty children registered for the Pee Wee & Junior Multi-Sport Clinic. The 3-week program started on November 3rd.
- Sign-ups continue for the Winter Youth & Teen Basketball League, which runs from January through March. One hundred children have





registered for the League so far. Two hundred children are anticipated to participate.

- Footgolf Opening Day Celebration is planned for January 24th at 10:30 am at the Cottonwood Golf Center. Free Footgolf, from 11 a.m. to 2 p.m., will be offered after the ceremony.
- A Youth & Teen Flag Football League will be offered in the Spring, with games played at Lasselle Sports Park. This will be the City's first flag football offering since the middle school sports program was canceled several years ago. A skills day for children ages 8-13 will be held on March 7th at the Conference & Recreation Center. League games begin on April 8th and will be played on Wednesdays and Saturdays.

Cottonwood Golf Center

Cottonwood Golf Center served as a polling place for two precincts on Election Day.

Parks Maintenance Division

Parks Maintenance staff completed the following projects:

- Installed new urinal in men's restroom at Morrison Park.
- Graded ballfield infields at Morrison Park.
- Troubleshot/repaired faulty irrigation wiring at Westbluff Park.
- Weed abated March Field Park and Poorman's Reservoir.
- Poured concrete slab and repaired main line water leak and 12" drainage pipe at Cottonwood Golf Center.

Following projects are in progress:

- Install posts at Fairway and Ridgecrest Parks' restroom shelters.
- Replace post on Sunnymead Park shelter.
- Paint Hidden Springs and Sunnymead Parks' shelters.
- Install 290 recycle trash containers at all park sites (70% complete).
- Plant additional trees and plants at Towngate II and Shadow Mountain Parks (50% complete).
- Fertilize parks in Zones 1 and 2 (25% complete).
- Trim hedges and spray weeds in Zones 3 and 4 (90% complete).
- Plant trees at Cottonwood Equestrian Staging Area (ongoing).
- Winterize Celebration Park water feature (50% complete).
- Weed abate Morrison Park and Equestrian Center.
- Paint fire lane curbs in Zone 1.
- Trim trees at North Aqueduct.
- Fertilize Lasselle Sports Park.
- Trim flower beds at Lasselle Sports Park.
- Aerify, fertilize, and top dress greens at Cottonwood Golf Center.
- Aerify fairways and overseed at Cottonwood Golf Center.

Vandalism and Graffiti

Parks Maintenance staff spent 47½ hours abating vandalism and graffiti at 15 park sites. Through October (calendar year 2014), 346½ hours (43 work days) were required to abate/repair damage to park property due to vandalism and graffiti.

Park Ranger Statistics

Park Rangers patrolled 2,208 areas, had 5,515 public contacts, and issued 237 citations such as curfew, vandalism, parking, and alcohol. Through October (calendar year 2014), 20,965 areas patrolled, 54,414 public contacts, and 1,598 citations issued.

Court Referral Workers

Court referrals worked 1,467 hours (183 work days). Through October (calendar year 2014), 4,437 hours worked by court referrals (554 work days).

Parks Projects Program

Completed Projects

- Installation of the new ceiling, LED lighting, and fans in the *Cottonwood Golf Center*. Banquet Room has been completed.
- Fencing installed around playground and splash pad at *Celebration Park*. Replacing of vandalized synthetic turf is underway.
- Concrete replacement and other Americans with Disabilities Act (ADA) improvements completed at *Morrison Park*. Cottonwood Golf Center and Woodland Park are next sites scheduled for ADA improvements.
- Replacing obsolete sports field lighting fixtures at *Morrison Park* began on October 6th.
 Project projected to take one month to complete.

Projects in Progress

- Ceramic tile flooring has been added to the first phase of improvements for the **Cottonwood Golf Center Banquet Room**. Installation is underway.
- ADA compliant concrete will be installed in late November at the Cottonwood Golf Center for improved access to the patio drinking fountain. An ADA compliant parking space will be added in the Golf Center's parking lot in anticipation of increased need due to future Cottonwood Banquet Room rentals.
- In partnership with Technology Services and the Moreno Valley Police Department, design of the camera system for *Lasselle Sports Park* has started. The system will be part of the Citywide Camera System.
- Application is being processed for Lasselle Sports Park for consideration for a 2014
 California Parks & Recreation Society (CPRS) Award for Excellence in Design Park
 Planning. The City last submitted an entry for a CPRS Park Planning Award in 2006 and
 received one such award in 1994.

CHILD CARE GRANT PROGRAMS

A Child's Place

- Annual audit of the financial statements for the City's General Child Development Program, A Child's Place, was completed in October with no findings received.
- Administrative review of the Child and Adult Care Food Program, the food grant for A Child's Place, occurs every three years. Beginning November 17th, representatives from





the Audits and Investigation Division of the California Department of Education will be on site to review program compliance in seven areas: (1) eligibility certification; (2) meal counts; (3) license capacity; (4) meal requirements; (5) fiscal and administrative accountability; (6) site monitoring; and (7) training.

After School Education and Safety (ASES)

- THINK Together, the City's contract provider for the ASES program, held *Lights On Afterschool* events at 27 school sites in the Moreno Valley Unified School District on October 23rd. Assembly member Jose Medina attended the event at Creekside Elementary School, which showcased the story of *The Little Red Hen*.
- Lights On Afterschool events were also held at 16 school sites in the Val Verde Unified School District on October 23rd. Altie Holcomb, District Representative for California State Senator Richard Roth, attended the event at Manuel Real Elementary School, which showcased a performance on the 7 habits of happy kids, part of the PeaceBuilders program.



FACILITY RENTALS

Conference & Recreation Center

- A new wedding reception advertising piece was developed for the Grand Valley Ballroom rentals featuring photographs from an actual wedding at the facility. It will be used for a half-page ad in a future issue of *Inland Empire Magazine*.
- Riverside County Special Education Plan Area hosted two days of training meetings on October 22nd and 23rd. Their topic was Positive Behavior Intervention Planning. The training was provided for teachers,



- administrators, and classified employees working in all the school districts in Riverside County. They have been hosting trainings at the Grand Valley Ballroom since 2007.
- The United States Postal Service used the Grand Valley Ballroom for its Annual Business Lunch Meeting. They had around 300 attendees and provided training during this all-day event. This is the second year that they've used the facility and we expect that they will return in 2015.
- Hosted by the Riverside County Children's Services Division, Probation Department, and HOPE Collaboration, the Riverside County Community Partners Forum was held on October 14th to compare their systems and to work on a Systems Improvement Plan. In the forum, they included vendors and contractors to share with all the agencies involved. Partnering with youth and families through communication, collaboration, and commitment, topics discussed were the 2013-2018 System, Improvement Plan update,

- and the impact of community-focused, evidence-informed practices. This is their second year using the Grand Valley Ballroom.
- The American Cancer Society rented the Grand Valley Ballroom and all three breakout rooms for a Relay Leadership Conference.
- The Riverside County Regional Medical Center hosted their 8th Annual Trauma Conference, using the Grand Valley Ballroom and east patio for their vendors. There were more than 300 emergency professionals in attendance. The Conference & Recreation Center was mentioned in a positive article in *The Press-Enterprise*. The facility is booked again for next year's conference.

Senior Community Center

 Rentals at the Senior Community Center have increased. There were 192 rentals for the period of July 2013 to June 2014. The current church will extend its rental agreement through 2015. The Center is promoting its new media equipment for rentals at a minimal fee.

TownGate Community Center

 Rentals at TownGate Community Center continue to be strong with 16 in October, an additional 38 scheduled through the end of the calendar year, and several already scheduled in January and February. The church that utilizes the Center for weekly services plans to extend its rental agreement through 2015.

Cottonwood Golf Center Banquet Room

- A new promotional piece was developed for the Cottonwood Golf Center and promotes future Footgolf and the refurbished Banquet Room. Although formal advertising has not yet started for either, the availability of a new City rental facility appears to be spreading by word of mouth as several inquiries have been received on the room, and it has been rented for a wedding in late December.
- The two churches that currently rent the Cottonwood Banquet Room for weekly services have submitted requests to extend their rental agreements into 2015.



POLICE DEPARTMENT

Case of the Month

Late last month officers responded to a home invasion armed robbery that occurred at a residence located in the area of Zone 1. During the robbery, two suspects entered the residence of the victim while she was sleeping. The suspects pointed a handgun at the victim and demanded cash and a combination to her parents' safe. The victim was cooperative but did not have the combination to the safe. The suspects took several other items from the residence and left without further incident. Officers with the Moreno Valley Police Department's Robbery Suppression Team responded and took over the investigation. Forensics responded and processed the scene for evidence. It was determined there was no forced entry into the residence and the victim left the front door unlocked prior to going to sleep.

Investigators with the Moreno Valley Police Department's Robbery Suppression Team worked vigorously for two days to try and identify the suspects. MVPD officers and

investigators began talking to informants and conducted probation and parole searches to gather information. After two days, a break in the case identified a possible third party that had information about the robbery. The third party had purchased a stolen cellular telephone from the suspects. After further investigation, officers were able to identify one of the possible suspects. MVPD investigators authored and served a search warrant at the residence of the suspect and located items that were stolen during the home invasion robbery. The adult male suspect was ultimately booked into the Robert Presley Detention Center. The adult male suspect was also on parole for prior felony offenses and is a local gang member. Investigators are continuing their investigation to identify the second involved suspect.

Community Services:

A list of current events our Community Services are involved with include:

 Coffee with a Cop: These events are held in casual environments to help promote communication and to build relationships between MVPD and residents. At these events, there is no agenda, only conversations about any concerns regarding public safety. The most recent event was held at Carl's Jr. restaurant located at 27670 Eucalyptus Avenue.



• Community Zone Policing meetings: These meetings are held to discuss specific issues in specific zones within the City. The most recent meeting was held in Zone 4 at Renaissance Village, located at 27900 Brodiaea Avenue.

Volunteers

The MVPD relies heavily on volunteer forces to assist with providing valued service to the citizens of Moreno Valley. Our MVPD volunteers have logged more than 1200 hours this past month. Below is a list of current positions where we rely heavily on our volunteer forces:

- Citizens Patrol Uniformed high visibility patrol in marked patrol units;
- Anti-Graffiti Patrol Non-uniform patrol in unmarked vehicles to assist in surveillance and reporting of graffiti vandals;



- Front Office Assistant Assists front office personnel with day-to-day activities;
- Incident Call Out Responds to major incidents within the City to assist with perimeter security, road closures, and searching for lost hikers/missing persons;
- Citywide Camera System Monitors call board and review related camera angles to assist with gathering information on calls for service, proactive monitoring of parks and problem or high crime areas.

Citywide Camera System:

The Moreno Valley Citywide Camera system has assisted in over 650 investigations since its implementation. The camera system has assisted in solving everything from missing persons to petty theft and homicides. The monitoring of the Citywide Camera System is conducted by light duty officers and volunteers. Camera System volunteers have logged over 230 hours this past month.



Problem Oriented Policing Unit:

The multi-focus team is currently working on:

- High visibility patrol on Sunnymead Blvd-corridor;
- Bicycle Patrol;
- Vice operations;
- Illegal gambling;
- Shoulder tap/ABC compliance operations;
- Crime Free Multi-housing meetings;
- Assisting with zone meetings.
- Currently working twenty specific zone complaints throughout the City.

Special Enforcement Unit:

The Special Enforcement Unit is comprised of officers who are specialized in gang enforcement, drug enforcement and burglary/robbery suppression. Officers and investigators working this unit are very busy and are involved in several enforcement programs and specialized investigations. Gang officers conduct weekly gang intervention programs and work closely with School Resource Officers and our Youth Accountability Team. Drug enforcement officers are very proactive, making daily arrests related to drug usage, possession, transportation and sales of various drugs.

- The Special Enforcement Unit will be conducting upcoming high impact patrols to suppress gang activity in specific areas throughout the City.
- This past month, the Special Enforcement Unit netted 70 arrests, recovered 22 firearms, recovered over \$17,000 in stolen property, served 16 search warrants and investigated 28 City Code violations.

Traffic Division:

Enforcement events the Traffic Team is involved with include:

- Motorcycle Enforcement
- Pedestrian decoy programs / one conducted this past month
- DUI Saturation Patrols
- DUI Checkpoints:
 - 1. On October 25th at Perris Boulevard and Santiago Lane 1,496 vehicles passed through, 2 DUI arrests made, 40 arrests for subjects driving on a suspended or no driver license and 12 additional citations written for various violations.
- 2. On November 7th at Alessandro Boulevard and Pepper Street 1407 vehicles past through, 5 DUI arrests made, 46 arrests for subjects driving on a suspended or no driver license and 21 additional citations written for various violations.

PUBLIC WORKS DEPARTMENT

Capital Projects

Alessandro Median from Indian Street to Perris Boulevard

The contractor has completed the installation of the landscaping, decorative concrete, associated signs, striping, cold milling of AC pavement, and asphalt rubber mix overlay. Modifications to the Alessandro Boulevard and Perris Boulevard traffic signals were made to accommodate dual left turns for both eastbound and westbound directions. A traffic signal was installed at the intersection of Alessandro Boulevard and Covey Quail Lane. Curb ramps at the two traffic signal locations have been improved to be in compliance with ADA requirements. The project was completed in October.





Cycle 1 Citywide Pavement Resurfacing

Pavement resurfacing at Dracaea Avenue and Cottonwood Avenue has been completed. Bay Avenue and Alessandro Boulevard are in the process of being milled and overlaid with asphalt rubber hot mix concrete. The work also includes reconstruction of access ramps and adjacent sidewalks within the project limits to meet ADA standards, adjustment of utility facilities to finish grade, and re-establishment of traffic striping. It's anticipated that the project will be completed by December 2014.





Perris Boulevard Widening from Ironwood Avenue to Manzanita Avenue

This project will widen and improve a 1.2 mile long segment of Perris Boulevard to an arterial street standard.

The completed project will include curb, gutter, sidewalk, traffic signals, signing, striping, bicycle lanes, and other road improvements. Construction is anticipated to be completed by October 2015 (weather permitting).





Nason Street Improvements from Cactus Avenue to Fir Avenue

This project involves the widening of approximately 2 miles of Nason Street from Cactus Avenue to Fir Avenue and includes pavement rehabilitation, westerly parkway grading, undergrounding of Southern California Edison (SCE) and other dry utility overhead facilities. It will also include traffic signal systems, street lighting system, and installations of traffic signal interconnect system.

Eastern Municipal Water District (EMWD) has completed the installation of all their new water pipelines and relocated five fire hydrants. The Gas Company is in the process of completing the 8" gas main line installation. The Contractor has completed nine Storm Drain laterals, catch basins and connections to Storm Drain Line I of Riverside County Flood Control District. Construction is anticipated to be completed by October 2015 (weather permitting).





Delphinium Avenue Sidewalk Improvements

This project has constructed new sidewalk on the north side of Delphinium Avenue and Perris Boulevard. Care was taken to avoid mature trees in the parkway. Delphinium Avenue was also widened, along with installation of curb and gutter.





Aqueduct Trail Project from Moreno Valley Mall Area to Lake Perris State Recreation Area In October, staff issued a Request for Proposals in order to hire a consultant for environmental studies, developing plans, and presenting a phasing plan to complete the

Aqueduct Trail system. The consultant will be studying the entire trail route and developing a comprehensive plan for a multi-use (pedestrian/bicycle) trail, including addressing gaps in the existing trail, improving access to adjacent areas, developing street crossings, and providing a connection to Lake Perris. Proposals are due in early December, with interviews to follow.

Cycle 3 Pedestrian Access Ramps Enhancements

This project will remove and reconstruct Americans with Disabilities Act (ADA) compliant access ramps and sidewalk, installation of pedestrian push buttons, and constructing other related street improvements. As a cost-saving measure, the project was designed in-house, by Capital Projects Division staff. The selected project locations are identified and prioritized in the City's Public Right of Way Access ADA Transition Plan. There are 29 ramps to be constructed at the following locations:

<u>Intersections</u>	Number of Ramps
 John F. Kennedy Drive and Legendary Street 	3
Bay Avenue and Pecan Place	3
 John F. Kennedy Drive and Blueberry Road 	2
 Eucalyptus Avenue and Edgemont Drive 	2
 Heacock Street and Bay Avenue 	4
 Heacock Street and Dracaea Avenue 	4
 Eucalyptus Avenue and Kochi Drive 	2
 Wordsworth Road and Boccaccio Court 	3
 Athens Drive and Spring Crest Road 	3
 Los Cabos Dive and Plaza Sonada Way 	3

The project is made possible by the SB 821 Bicycle and Pedestrian Facilities Program (SB 821 grant) from the Riverside County Transportation Commission (RCTC), with local matching funds from Measure A and Gas Tax funds. Construction is anticipated to start February 2015 (weather permitting).

Heacock Street Widening

On November 6th, Hillcrest Contracting submitted the lowest bid of \$1,173,781.00. Staff will conduct the bid analysis and recommend that the City Council award a construction contract on December 9th. The project limits are from San Michele Road to Perris Valley Storm Drain Lateral A. The project consists of widening Heacock Street to a four-lane arterial and upon completion will improve the street level of service on one of the City's major truck routes. Start of construction is scheduled for early 2015.

