

January & February 2019

MORENO VALLEY

CITY MANAGER'S UPDATE

Tom DeSantis, City Manager



MEDIA & COMMUNICATIONS

Supporting The Chamber of Commerce

Moreno Valley has a thriving business community thanks in part to the City's strong working relationship with its multiple chambers of commerce. This year, the Media & Communications Division teamed up with the Moreno Valley Chamber of Commerce to provide an Installation and Awards Banquet unlike any other. The annual event, held on February 1 at the March Field Air Museum, featured a City staff-designed dynamic audio, video, and lighting experience that wowed the audience.

The Banquet featured exciting events celebrating MoVal's business community, including:

- Special Commendations from Mayor Yxstian Gutierrez
- Business of the Year
- Organization of the Year
- Lifetime Achievement Award to former county supervisor Marion Ashley
- Ambassador Award to Marianne Reich
- Recognition of Iddo Benzeevi as the Citizen of the Year
- Proclamations from international, state and local dignitaries
- Installation of the new Chamber of Commerce Board Members

You can watch this exciting community event on the [City's Facebook page](#) or the [MVTV-3's YouTube Channel](#).



Creating Awareness for Moreno Valley's Burro Population

The City of Moreno Valley's wild burro population is suffering due to human interaction. Burros are becoming acclimated to cars as people stop to feed them. When people feed burros, it leads to increased traffic accidents. To help save the lives of these majestic creatures, Media and Communications created a campaign, which includes a news story, public service announcement, social media efforts, and a webpage. If you would like to learn more about Moreno Valley's wild burros, please check out the [City of Moreno Valley's Wild Burro Public Service Announcement](#).



MAIN LIBRARY

Free Tax Help Offered at Main and Mall Branches

The Main Library and the Mall Branch are providing residents with free tax-preparation services from the Volunteer Income Tax Assistance program through the Riverside County Community Action Partnership. Tax help is offered at the Main Library Saturdays from 10 a.m. to 6 p.m., and at the Mall Branch on Mondays, Tuesdays and Wednesdays from 9 a.m. to 1 p.m. For more information, please contact library staff at citylibrary@moval-library.org.

Library Programs Bring Strong Attendance

Popular new and ongoing programs are scheduled for adults, children and teens:

- Preschool Storytime, Tuesdays at 11 a.m.
- Teen Night, Wednesdays at 5 p.m.
- Bilingual Storytime, Thursdays at 11 a.m.
- Family Night, Thursdays at 6 p.m.

Author Marcia Patterson discussed her latest book on March 12, and patrons enjoyed an evening of music and creative craft projects at the *Color Out Loud* program on March 19. An informative *Debt Solutions Workshop* is set for March 26 at 6 p.m.

| LIBRARY PROGRAM | January Attendance |
|---------------------|--------------------|
| Family Night | 117 participants |
| Preschool Storytime | 200 participants |
| Teen Night | 51 participants |

MALL BRANCH

Celebrating its First Anniversary!

Library Commissioners hosted a Year in Review Event highlighting the first-year successes of the Mall Branch and the many services provided for both adults and youth. Adult Services included crafts, artist showcases, and veterans events. Popular Youth services were Ms. Camille’s Storytime and Science, Technology, Engineering, Art, and Math (STEAM) events. Patron feedback has been very positive.



Human Resources Department

RECRUITMENTS

| | |
|----------------------|----|
| New Recruitments | 21 |
| Ongoing Recruitments | 19 |
| Closed Recruitments | 18 |

EMPLOYEES

425 Total

NEW HIRES



Jaime Juengel
Animal Control Officer
Community Development Department

PROMOTIONS



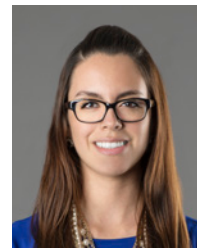
Regina Flores
Senior Deputy City Clerk
City Clerk's Office



Raquel Ortega
Administrative Assistant
Community Development Department



Jackie Melendez
Business & Workforce
Development Program Manager
Economic Development Department



Yessenia Barajas
Community
Services Coordinator
Parks & Community Services Department



Danny Astorga
Construction
Inspection Supervisor
Public Works Department



Andrew Murillo
Maintenance Worker I
Public Works Department



Liz Giron
Management Assistant
Public Works Department



Corey Souza
Sr. Traffic Signal Technician
Public Works Department



Terry Klauminzer
Traffic Operations Supervisor
Public Works Department



Community Development Department

ANIMAL SERVICES

Pet Adoption Events Save Lives

More than 150 cats and dogs have new homes following the Animal Shelter's annual Home 4 the Holidays and New Year's pet adoption promotions! And caring pet owners took advantage of the Shelter's low-cost rabies vaccination and dog licensing clinic, which also offered HomeAgain microchips for only \$10. Staff dispensed 114 vaccinations, processed 32 dog licenses, and implanted 20 microchips.

Volunteer Kelly Vela's Photography is Pet-Positive!

Animal Shelter volunteer Kelly Vela sure was busy in 2018. She visited the Animal Shelter almost every week to photograph homeless pets in hopes of reuniting them with their human companions. And it worked amazingly well! Of the 711 pets Kelly photographed, 709 were either reunited with their owners, adopted by new families or transferred to a rescue partner. A 99.7% positive outcome is an outstanding accomplishment. Thank you, Kelly!



BUILDING & SAFETY DIVISION

More Restaurants Choose Moreno Valley

New restaurants are springing up all over town. Black Bear Diner is now open for business at the corner of Sunnymead and Perris boulevards. Work is underway on the new Coffee Bean & Tea Leaf coming to the Quarter project at Day Street and Eucalyptus Ave. And construction has begun on the new Golden Corral located in Canyon Springs Plaza at Day Street next to the 60 Freeway.

| BUILDING & SAFETY ACTIVITY | December 2018 | January 2019 |
|----------------------------------|---------------|--------------|
| Permits Issued | 307 | 334 |
| Inspections Performed | 1,539 | 1,609 |
| Certificates of Occupancy Issued | 27 | 17 |

CODE & NEIGHBORHOOD SERVICES

| CODE & NEIGHBORHOOD SERVICES | December 2018 | December 2017 | January 2019 | January 2018 |
|------------------------------|---------------|---------------|--------------|--------------|
| Cases Initiated | 242 | 341 | 386 | 464 |
| Closed Case Investigations | 375 | 423 | 445 | 508 |



PLANNING

New Skilled Nursing Facility Approved

Moreno Valley continues to expand its health-care options. The Planning Commission granted a Conditional Use Permit for a new 116-bed skilled nursing facility, which will offer semi-private and private rooms with 24-hour care and daily activities for residents. Amenities will include a dining room and kitchen, a rehabilitation therapy gym, a salon, courtyards with sitting/reflection areas, and outdoor recreation areas. The project will include three one-story buildings located on the north side of Alessandro Boulevard east of Kitching Street.

Other new projects on the way include:

- A “Win-Win” brand service station with a Winchell’s donut shop, convenience store, and car wash at the northeast corner of Perris Boulevard and Cottonwood Avenue.
- A 204,022 square foot logistics building on approximately 8.8 acres at the northeast corner of Frederick Street and Brodiaea Avenue.
- A 45-lot single-family residential housing tract was approved on approximately 8.85 acres at the northwest corner of Brodiaea Avenue and Quincy Street.

| PLANNING ACTIVITY | December 2018 | January 2019 |
|--------------------------------------|---------------|--------------|
| Major/Minor Entitlement Applications | 26 | 40 |
| Plan Check Submittals | 62 | 82 |



Economic Development Department

2018 Saw More Jobs and Strong Economic Growth

More jobs and new and expanding businesses kept Moreno Valley's economy strong and healthy in 2018. More than 17,000 new jobs have been created in the past five years!

New restaurants and shops included Black Bear Diner, Habit Burger Grill, Mountain Mike's Pizza, Waba Grill, Woody's Brewhouse, Hyundai of Moreno Valley, Pottery Barn Outlet, West Elm Outlet, and Sherwin Williams Paint.

Meanwhile, construction continued on three hotel projects – Residence Inn, Holiday Inn Express and Fairfield Inn & Suites, all slated to open in 2019 – and new medical facilities including a Medical Office Building for Riverside University Health Systems and Strategic Medical Partners.

Legrand North America, Solaris Paper and United Material Handling chose Moreno Valley for their corporate headquarters, and expansions are underway for Harbor Freight Tools, Lowe's Home Improvement, ResMed and Skechers USA.

Award-winning Workforce Development and Small Business programs at the Moreno Valley Employment Resource Center included 45 business workshops and 114 hiring events.

It's no wonder the City earned more well-deserved recognition for its economic-growth success:

- Champion City designation in Bloomberg Philanthropies' 2018 Mayors Challenge
- Promise Initiative/Hire MoVal award from the California Association for Local Economic Development
- Community Excellence Award from U.S. Small Business Administration.

Key Statistics

| EMPLOYMENT | December 2018 |
|-----------------|---------------|
| Employment Rate | 96% |

| HOME RESALE MARKET | December 2018 |
|-------------------------------|---------------|
| Home Resale Value | \$327,098 |
| Number of Resale Transactions | 133 |

| EMPLOYMENT RESOURCE CENTER | January 2019 |
|----------------------------|--------------|
| Number of Persons Helped | 819 |
| Number of Workshops | 7 |
| Number of Hiring Events | 7 |



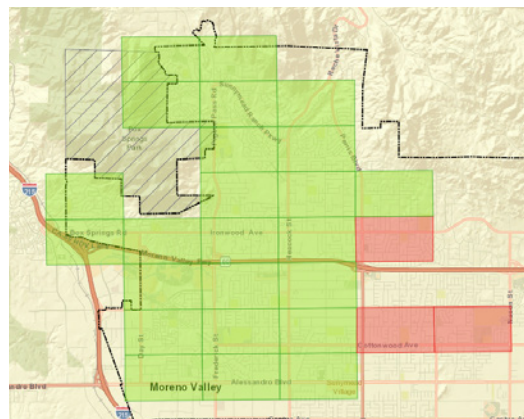
Financial & Management Services Department

ELECTRIC UTILITY DIVISION

Streetlight Improvement Project Well Underway

As of the end of January, crews working on Moreno Valley Utility's Street Light LED Retrofit project had upgraded 2,230 street lights from High Pressure Sodium to brighter and more efficient LED fixtures. MVU crews are currently working in the Northwest portion of the city, focusing efforts on residential neighborhoods. The important public-safety and conservation project began December 1.

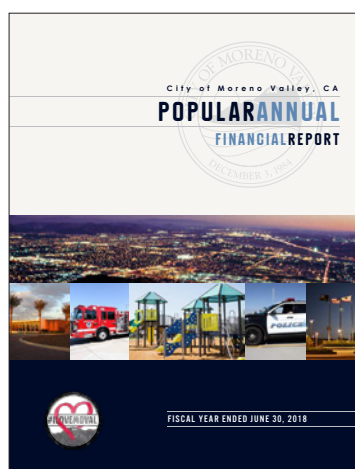
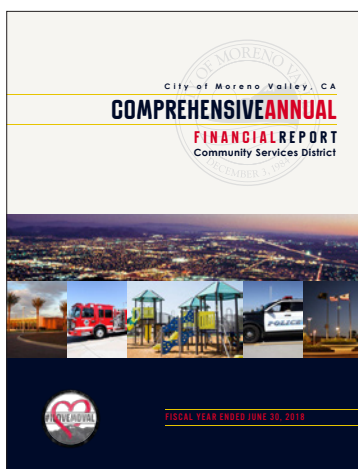
The green areas on the map show where streetlight work is complete. The red areas show ongoing work. You can monitor our progress online at the [City's website](#). To check when work is scheduled for your area, just type in your address. We update the map weekly.



FINANCIAL OPERATIONS DIVISION

Audited Annual Financial Reports Show Full Compliance and Transparency

The City's finances are in good shape. That's the finding of an independent audit that showed both accuracy and compliance with all financial reporting requirements. You can get a detailed picture of the City's finances in the newly published Comprehensive Annual Financial Report (CAFR) for fiscal year 2017/18 and the more user-friendly Popular Annual Financial Report. It's all part of the City's ongoing commitment to prudent fiscal stewardship and transparency.



City's Affordable Housing Meeting Required Standards

Moreno Valley's affordable housing units are meeting their regulatory requirements. That's the finding of annual re-certification monitoring that makes sure the more than 1,000 rent-restricted units are in compliance with rules regarding income limits, rent limits and property standards. Of the 298 units sampled and inspected, only two failed to meet minimum property standards. After working with the property owners, the two units were brought up to standards and passed re-inspection.

FINANCIAL RESOURCES DIVISION



Help Create the Next City Budget Online with “Balancing Act”

Local government affects people's lives more directly than any other, and the City's budget is really a statement of its priorities. We want you to help us create the City's next two-year budget by telling us what your priorities are. You can do it all online with a program called “Balancing Act.” We used it for public input when preparing the last City budget and it worked well.

Balancing Act helps you understand the City's budgeting process, including how tax dollars are generated, what they pay for, and who's responsible for making those decisions. And best of all, you get to craft your own city budget.

Give it a try at abalancingact.com.

While you're there, you can also see how much of the sales and property taxes you pay go to the City, and how those taxes are divided to fund City services.

City finances can be complicated – Balancing Act makes it simple!



TREASURY OPERATIONS DIVISION

Annual Business License Renewal

Business License renewals were due January 31, and the City made the process as quick and easy as possible by sending owners a renewal statement the week of December 10 and a follow-up postcard reminder 10 days later. And while businesses continue to have the choice of renewing by sending a check through the mail, we also offered online renewal through the City's website. The online version walks you through the renewal form and automatically applies the correct rates and calculations.

City Seeks Investment Advisory and Management Services

In January the City issued a Request for Proposals (RFP) for Investment Advisory and Management Services. The successful bidder(s) will help city staff manage Moreno Valley's \$140 million investment portfolio. The city has used investment managers since 2004 to help navigate risks in the financial markets. The RFP, which closed on February 22, is available at planetbids.com.

 CITY OF MORENO VALLEY

**RENEW**
YOUR BUSINESS LICENSE ONLINE!

Simply use the account and pin number
provided to you on the renewal notice.

RENEW ONLINE! www.moval.org/biz-lic
Feel free to contact us at 951.413.3080

PURCHASING & FACILITIES DIVISION

Public Safety Building Flooring Project

Facilities completed flooring upgrades at the Public Safety Building in the newly designated Traffic Division area. The old carpet was removed and the concrete floors were ground down, polished and sealed. The office is safer, cleaner and much more attractive.



Fire Department

FIRE OPERATIONS

Residents, Businesses Support “Spark of Love”

The Fire Department joined CAL FIRE/Riverside County Fire and KABC7 in the 26th annual "Spark of Love Toy Drive," which collects new, unwrapped toys and sports equipment for under-served children and teens. Generous MoVal residents and businesses helped firefighters deliver holiday cheer and 6,000 toys to more than 300 local families and 1,200 children!



FIRE PREVENTION

| FIRE PREVENTION STATS | December 2018 | January 2018 |
|--------------------------------|---------------|--------------|
| Total Plan Reviews Conducted | 117 | 151 |
| Total Construction Inspections | 169 | 112 |
| Annual Fire Inspections | 107 | 100 |
| Weed Abatement Inspections | 1 | 2 |

OFFICE OF EMERGENCY MANAGEMENT

Supporting Exciting Holiday Events

The Office of Emergency Management staff lent their support to several community holiday events that helped make the season special. On December 8 the Emergency Response Force team provided a first-aid station for the City's Snow Day and Tree Lighting Ceremony. Firefighters and Emergency Management staff also participated in the Holiday Cheer Parade coordinated by the Police Department. The December 18 parade wound its way through several neighborhoods and featured Santa Claus, candy, stuffed animals and plenty of holiday cheer for children.

Council and Fire Support “Safe Surrender Law”

The City Council on January 15 presented the Fire Department with a proclamation supporting Safe Surrender Awareness. California's Safely Surrendered Baby Law allows parents to confidentially give up their baby, 72 hours or younger. As long as the baby has not been abused or neglected, parents may give up their newborn without fear of arrest or prosecution. All Moreno Valley fire stations are designated as Safe Surrender Sites and staffed with paramedics who can provide emergency medical care for newborns.

Rancho Verde Students Gain Extinguisher Training

A fire extinguisher can save lives and property, but not many of us have ever learned how to use one. Recently, Emergency Management staff taught more than 100 Rancho Verde High students how to use an extinguisher the right way by using the PASS method: Pull, Aim, Squeeze and Sweep. The hands-on training gives students more confidence, which could mean the difference between life and death in a fire emergency.

Police Department

COMMUNITY SERVICES UNIT

2018 Explorer of the Year

Police Explorer Jessica Naranjo was selected as Explorer of the Year for 2018. Explorer Naranjo has been a member of MVPD's Explorer Post since June 2017. In the last eighteen months, she donated more than 1,430 hours of her time to the Explorer Post. Explorer Naranjo rose to the rank of Sergeant within the explorer program. She coordinates the Post's involvement at many community events such as the Moreno Valley Public Safety Expo, Operation Holiday Cheer, the Blue Light Ceremony, the annual 4th of July Festival and many others. Explorer Naranjo is a tremendous asset to the City of Moreno Valley and our Police Department. In January, the Riverside County Sheriff's Department hired Explorer Naranjo as a Sheriff's Service Officer, and she now serves the City of Moreno Valley as a full-time employee.



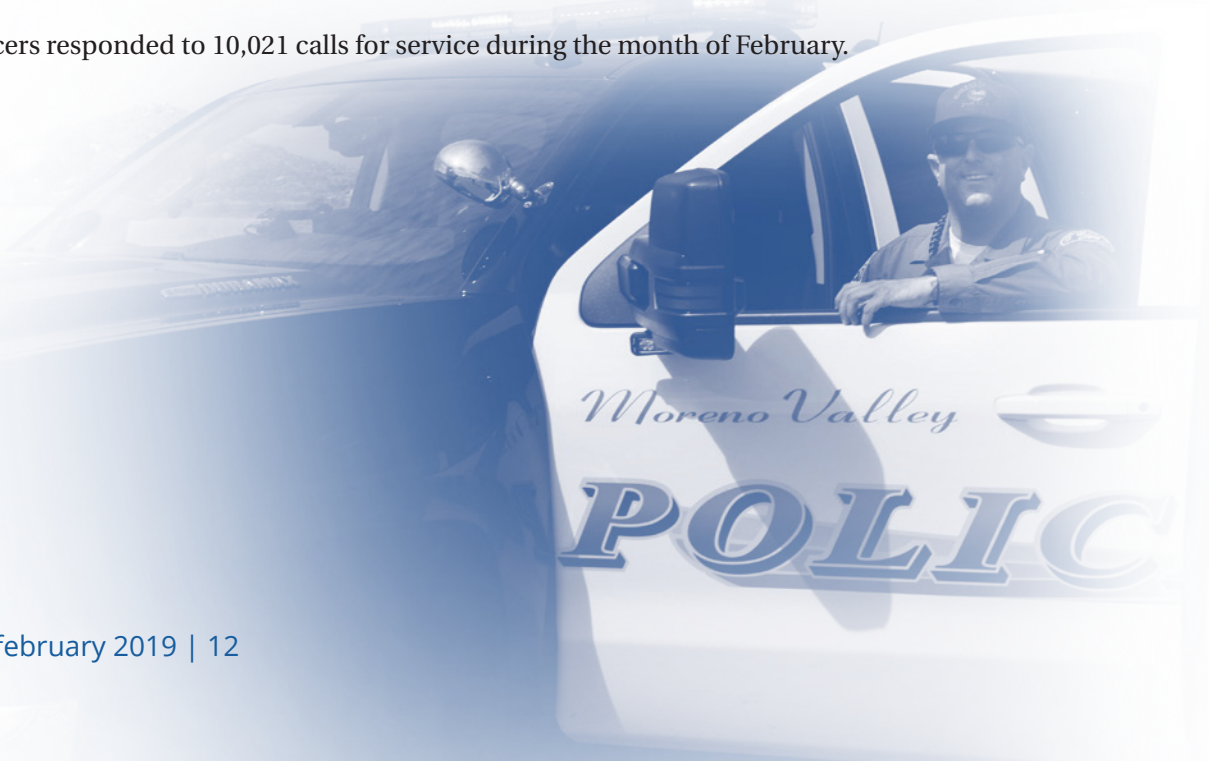
Crime Report

In February, Moreno Valley Police Officers responded to a robbery on Sunnymead Boulevard. A victim was assaulted and injured by the robbery suspect. The victim fought back, and the suspect fled the scene with the victim's purse and cell phone. Officers assigned to Patrol responded with the assistance of MVPD Investigators as well as Officers assigned to the Robbery & Burglary Suppression Team. Officers identified the suspect using several investigative tools, including the Citywide Camera System. MVPD established surveillance and executed a search warrant at the suspect's home. Officers located the victim's property, and the suspect was arrested and booked into jail within thirteen hours of the original crime. This collaborative effort reflects positively on the service the Police Department provides daily to the community.

PATROL

Patrol Officers responded to 10,724 calls for service during the month of January.

Patrol Officers responded to 10,021 calls for service during the month of February.



Public Works Department

CAPITAL PROJECTS DIVISION

State Grant to Help Pay for New 60 Freeway/Moreno Beach Drive Interchange

A \$16.8 million state grant will cover 70% of the cost of phase two of the 60 Freeway/Moreno Beach Drive Interchange project. The job includes replacement of the 50-year-old two-lane overpass with a wider bridge, reconfiguration of the north side of the freeway interchange, and building a westbound freeway auxiliary lane. Construction is set to begin in spring 2020 and will take about 18 months to complete. The new interchange will help reduce emissions, improve safety and promote economic growth along the 60 Freeway.



MAINTENANCE & OPERATIONS

Sandbag Program Helps Stop Flooding

This winter's unusually rainy weather has posed a flooding threat for many residents. But the City's sandbag program has helped them redirect much of that water safely back toward storm drains. Empty sandbags and loose sand will continue to be made available at the City's Corporate Yard, fire stations, and at other locations whenever heavy rains return.



SPECIAL DISTRICTS DIVISION

Keeping Moreno Valley Beautiful with Drought-Tolerant Landscaping

New median landscaping on Frederick Street near Sunnymead Boulevard and on Nason Street between Delphinium Avenue and Damascus Road not only looks good, but it saves drinking water, too. The new vegetation drinks only recycled water. It's another example of our continuing efforts to beautify the City and conserve fresh water.



Parks & Community Services Department

COMMUNITY SERVICES

Great Kindness Challenge

The children in the “A Child’s Place Program” are changing the world, one act of kindness at a time, by taking part in The Great Kindness Challenge, an uplifting activity encouraging children to complete as many simple acts of kindness as possible in a week. For example, they created colorful “Happiness Sticks” that included thoughtful messages to children at other program sites. And 90 kids from the four Time for Tots program sites performed nearly 900 kind deeds!

Thank You, Volunteers!

What would we do without all our wonderful volunteers? They serve vital roles in the daily operation of our City, joining boards and commissions, coaching youth sports and so much more. We can’t thank them enough – and we celebrated their generous efforts on January 16 at the Volunteer Recognition Event held at the Conference and Recreation Center. On behalf of a grateful community, thank you, volunteers!



Senior Community Center Pajama Jam

Ever have the urge to spend your whole day in pajamas? In December, 80 seniors did just that at the Senior Community Center’s Pajama Jam, enjoying good music, food and friends. This fun event was sponsored by the Friends of the Moreno Valley Senior Center.

After-School Computer Coding

More than 120 students from Serrano, Columbia and Edgemont elementary schools will learn the basics of computer programming with the help of a \$180,000 Kids Coding grant from the California Department of Education. The three-year grant to the City’s After-School Education and Safety (ASES) program is the result of a collaborative application made by the ASES-funded Think Together program and our partners at Moreno Valley and Val Verde unified school districts.



PARKS MAINTENANCE

March Annex More Teen-Friendly

A new activity structure designed with teens in mind has been installed at March Annex. The old play structure it replaced was designed for children age five and younger. But since March Annex is mostly used by the Teen Camp, a new structure was designed to appeal to teens.

| PARKS MAINTENANCE STATISTICS | January 2019 |
|---|--------------|
| Vandalism and Graffiti Abatement Hours (15 sites) | 51 |
| Park Ranger Patrolled Areas | 1,219 |
| Park Ranger Public Contacts | 1,117 |
| Park Ranger Citations Issued (curfew, vandalism, parking) | 138 |
| Court Referral Hours | 1,112 |

