

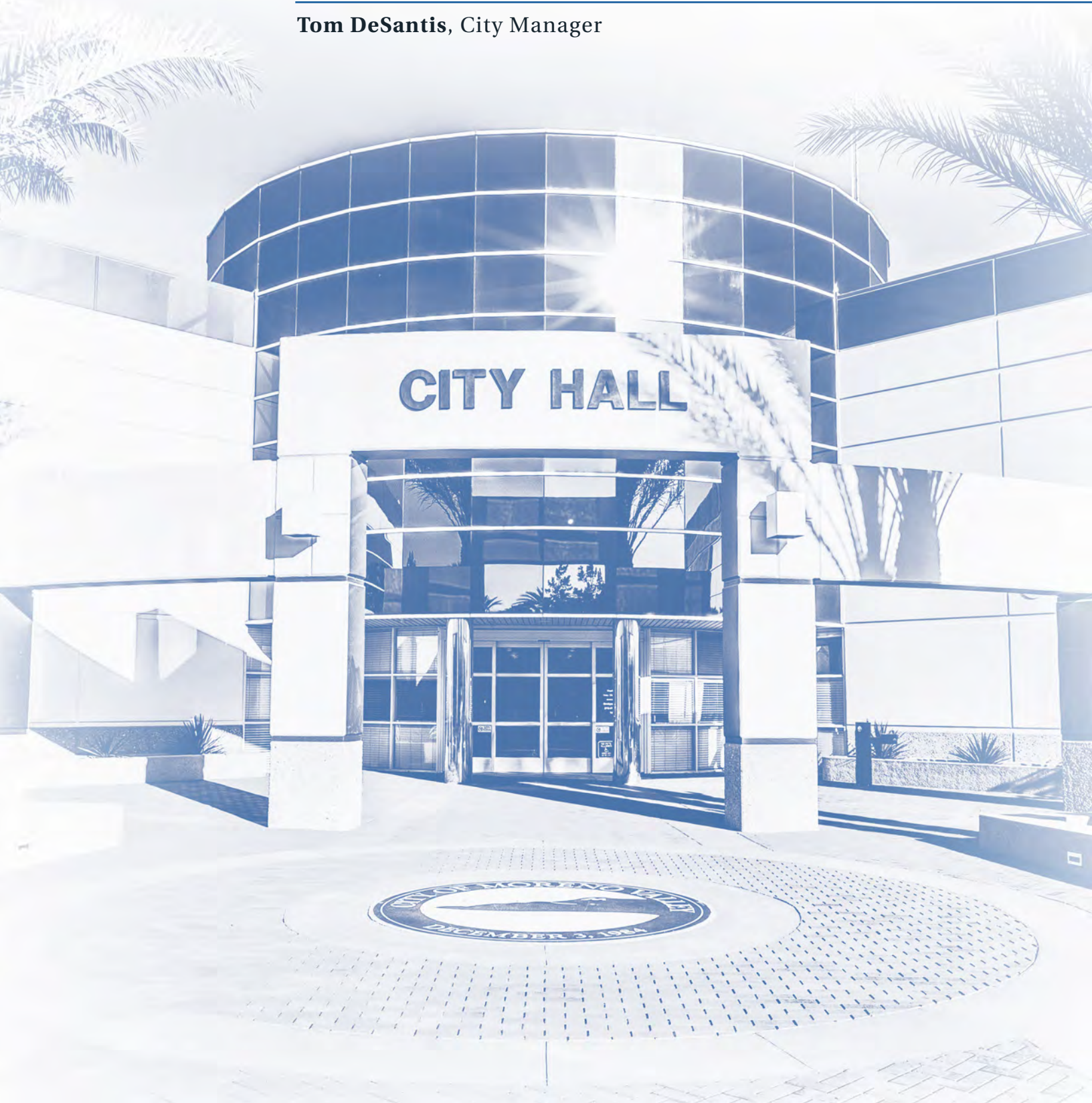


January 2018

MORENO VALLEY

CITY MANAGER'S UPDATE

Tom DeSantis, City Manager



MEDIA & COMMUNICATIONS DIVISION



Mayor's Minute - January 2018

Mayor's Minute is a monthly news magazine series hosted by Mayor Yxstian Gutierrez. "Mayor's Minute" is available on [Moreno Valley's YouTube Channel](#).

This month's topics include:

- *A special holiday message*
- *2017 highlights*
- *2017 goals*

Current Energy - Residential Newsletter

The City's Graphic Designer worked with the Moreno Valley Utility (MVU) to create a stunning quarterly newsletter designed to provide MVU customers with energy conservation tips, updates on MVU projects, and other helpful information.

LIBRARY SERVICES



Main Library Location:

Moreno Valley's Main Library will host the following events in February:

- *Preschool Storytime Tuesdays at 11 a.m.*
- *Teen Night Wednesdays at 5 p.m.*
- *Bilingual Storytime Thursdays at 11 a.m.*
- *Family Night at 6 p.m.*
- *Inland Scribes Sundays at 2 p.m.*

Mall Location:

Hundreds of people attended the grand opening of the Library's new Moreno Valley Mall location on December 21, 2017. The festivities featured a ribbon cutting ceremony, free raffles, face painting, balloon artists, anime drawing classes, author readings and a magician.

The Library's Mall location will host the following events in February:

- *Computer Class second Saturday of every month at 11 a.m.*
- *Family Night every Wednesday at 4 p.m.*
- *Preschool Storytime every Friday at 10:30 a.m.*

General Library Statistics:

- *Library patrons checked out 23,470 library materials*
- *Library staff welcomed 417 new library patrons*
- *Library staff added 972 new books to the library collection*
- *17,002 patrons visited the Moreno Valley Public Library System*
- *Patrons completed 3,656 internet sessions at Library locations*
- *Bilingual Storytime hosted 87 attendees*
- *Family Night programs hosted 76 attendees*

Human Resources Department

RECRUITMENTS			
New Recruitments	7	New WC Claims	0
Ongoing Recruitment	8	Ongoing Open WC Claims	24
Closed Recruitments	4	Closed WC Claims	2

NEW HIRES



Patti Solano
Deputy Director
Parks & Community Services



Dean Ayer
Management Analyst
Moreno Valley Utility



Mark Coronado
Maintenance Worker I
Public Works



Nancy Noriega Salcedo
Recycling Specialist
Public Works



Yousif Al Jumaili
Parks Maintenance Worker
Parks Maintenance Worker



Kristy Werner
Sr. Permit Technician
Community Development

PROMOTIONS



Angel Gutierrez
Management Assistant
Economic Development



Nicholas Rens
Lead Maintenance Worker
Public Works



Bulmaro Salas
Maintenance Worker II
Public Works

Community Development Department

ANIMAL SERVICES

Home for the Holidays Pet Adoption Event Results

Forty-nine pets were adopted and 13 others were reclaimed by their owners during the Home for the Holidays Pet Adoption Event held at the Animal Shelter from December 12 – 16. Discounted adoption fees were all-inclusive (\$50 for dogs & \$15 for cats) covering the spay-neuter surgery, a HomeAgain microchip and vaccinations.

ADMINISTRATION

On December 6, 2017 the ACP team recognized the one year anniversary of Moreno Valley’s Accela Civic Platform. Great strides have been made during the first year, including the conversion of all active Permits Plus records, streamlining of business practices/workflows, and the addition of the citizen portal, “SimpliCity.” The ACP team is working toward bringing additional services like on-line payments and permitting to the citizen portal.

BUILDING & SAFETY DIVISION

The following statistics are a comparison of December year over year (2017 and 2016) activity:

BUILDING & SAFETY	December 2017	December 2016
Customer Counter Visits-Total/Daily Average	596/31	514/26
Building Permits Issued	329	172
Construction Valuation	\$31,833,615	\$3,587,811
Construction Inspections Performed	1,915	1,172
Issued Certificates of Occupancy	55	41
Plan Check Activity	193	205
Monthly Revenue	\$237,425	\$314,456

Projects

Prologis has submitted building plans for a total of four (4) industrial warehouse buildings, totaling over 1.4 million square feet, on Eucalyptus Avenue. The first set of buildings is an example of the continued expansion of growth in industrial development in Moreno Valley. Future submittals to complete the project will include additional industrial buildings to this area.



CODE & NEIGHBORHOOD SERVICES

The following statistics are a comparison of December year over year (2017 and 2016) activity:

CODE & NEIGHBORHOOD SERVICES	December 2017	December 2016
Cases Initiated	341	251/*1,039
Closed Case Investigations	423	313
Parking Citations Issued	2,269	2,223
Administrative Citations Issued	115	35
Counter Customers	340	277

*ACP launch 12/2/16 – creation of new cases in ACP from active Permits Plus cases

PLANNING

Projects

On December 21, 2017, the Planning Commission approved a Plot Plan for a Winchell's donut shop and convenience store located at the northwest corner of Alessandro Boulevard and Day Street. The project is located within City Council District 1. The Planning Commission also approved a Plot Plan for a new 5,430 square foot automated car wash facility. The project is located on the north side of Sunnymead Boulevard, west of Heacock Street, south of State Highway 60. The project is located in City District 1.

A new Plot Plan application was submitted for the development of a 7,680 square foot America's Tire Store on the south side of State Highway 60 just west of Moreno Beach Boulevard. The store will provide added convenience for residents on the easterly portion of the City. The project site is within District 3.



Economic Development Department

Mark your calendars for SBDC's 2018 Small Business Workshops! Now at the ERC!

The Inland Empire Small Business Development Center (SBDC) stimulates economic growth in the Inland Empire by providing small businesses and entrepreneurs with expert consulting, effective training and access to resources. All SBDC small business workshops are now held at Moreno Valley's Employment Resource Center. All SBDC workshops will be held at the Employment Resource Center (ERC) and are provided at NO COST by the City of Moreno Valley. Our full list of 2018 Small Business Training Events for Moreno Valley at www.iesmallbusiness.com and pre-registration is recommended.

Unemployment Report

Employment in Moreno Valley has increased to 95.4% from 82.5% in 2010. The latest information from the California Employment Development Department (EDD) indicates that unemployment in Moreno Valley and throughout Riverside County continues to decline.

	November 2016 Rate	November 2017	October 2017
California	5.3%	4.6%	884,300
Riverside County	5.7%	4.3%	46,200
Banning	5.0%	3.8%	400
Beaumont	3.3%	2.5%	500
Corona	4.4%	3.3%	2,800
Eastvale	3.8%	2.8%	900
Hemet	7.9%	6.0%	1,800
Menifee	6.7%	5.0%	1,900
Moreno Valley	6.1%	4.6%	4,300
Murrieta	4.5%	3.4%	1,900
Perris	8.3%	6.3%	1,900
Riverside	5.4%	4.1%	6,300
San Jacinto	8.5%	6.5%	1,200
Temecula	4.1%	3.1%	1,700

Home Resale Market

Home sales information from CoreLogic (www.corelogic.com) indicates that Moreno Valley's average home resale volume experienced a significant decrease in November, while the home resale value experienced a slight increase. Comparing year to year, Moreno Valley's average resale housing price experienced an increase of 6.6% since November 2016 – an increase of value of \$19,450 in one year.

TREASURY OPERATIONS DIVISION

Treasury Statistics

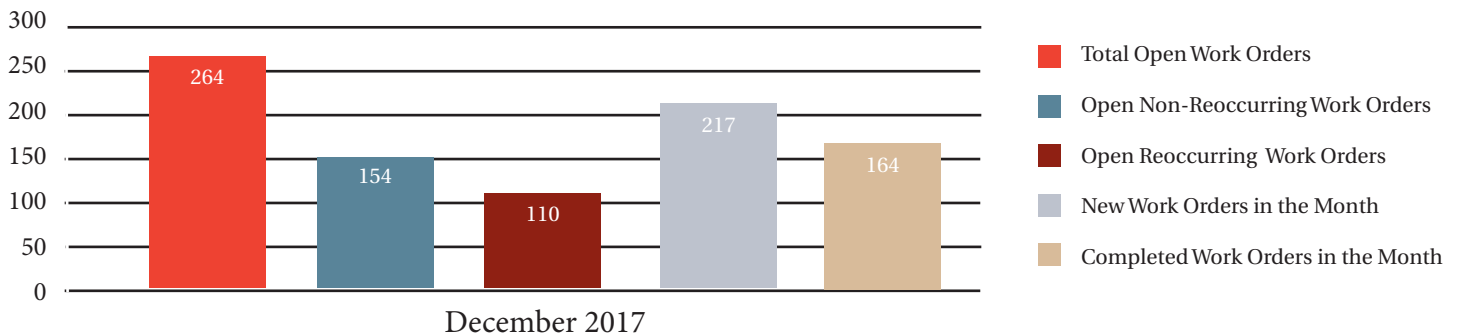
The Treasury Operation's Division consistently provides excellent customer care to our residents and customers. Below is an updated transaction summary describing year to date treasury transactions:

Treasury Operations Stats	Year-to-Date (FY2018)
CASHIER TRANSACTIONS	
Number of transactions	8,695
Value of transactions	\$112,685,992
FALSE ALARMS	
Number of notices issued	1,099
BUSINESS LICENSES	
Number of Licenses	1,676
Number of Renewals processed On-line	591
Number of Liaison business visitations	1,057
ACCOUNTS RECEIVABLE INVOICES	
Number of invoices issued	146
Value of invoices issued	\$3,867,698

FACILITIES DIVISION

Facilities Statistics

The Facilities Team continues to work hard to serve its internal customers. Below is an updated work order summary for the month of December 2017:



Fire Department

OFFICE OF EMERGENCY MANAGEMENT

Earthquake Drill

On December 7, 2017 the Office of Emergency Management conducted a full scale earthquake drill at the Emergency Operation Center (EOC). The drill included staff from all City Departments and allowed EOC responders to be evaluated to determine whether the exercise objectives were met and to identify opportunities for program improvement.



FIRE OPERATIONS

Spark of Love & Stuff –the-Truck

The Moreno Valley Fire Department, in cooperation with CAL FIRE/Riverside County Fire and KABC Channel 7, participated in the 25th year of the “Spark of Love Toy Drive.” The annual campaign is designed to collect new, unwrapped toys and sports equipment for under-served children and teens in throughout Southern California. There was an outpouring of generosity from Moreno Valley residents, firefighters, local businesses, City employees and volunteers.



Fire Department personnel and Moreno Fire Explorers also partnered with Walmart to facilitate the “Stuff-the-Truck” campaign in December to provide another opportunity for residents to donate toys to the Spark of Love Toy Drive. While stationed at the Moreno Beach Wal-Mart, firefighters were able to collect enough toys and sports equipment donations to fill every available compartments of their tiller truck. The Fire Department’s 2017 charitable efforts brought holiday cheer to more than 564 Moreno Valley households, and provided more than 5,000 toys to children.

Santa and Our Firefighters Spread Holiday Cheer to Kids at RUHS Medical Center

On December 23, 2017 Fire Department staff from the Moreno Valley Battalion visited the Pediatric Unit at Riverside University Health System Medical Center to assist Santa Claus in delivering holiday cheer. Santa entered the hospital from a third floor window climbing up the ladder of Sunnymead Fire Truck 2. Once inside Santa and Moreno Valley Firefighters provided Christmas gifts and much needed joy to the children hospitalized during the Holidays.



FIRE PREVENTION

On December 6, 2017 Fire Marshal Adria Reinertson and Assistant Fire Marshal Doug Bloom met with the Moreno Valley Chamber of Commerce, Business in Action Committee to provide local business owners with an overview of Fire and Life Safety requirements. This information will help the owners take proactive measures to ensure they always maintain fire safety, thereby reducing the incidents of fire.

CASE OF THE MONTH

During the month of December, the Moreno Valley Department received complaints from the public regarding illegal street racing throughout the city.

On Wednesday, December 27, 2017, Moreno Valley Police Officers conducted zero tolerance enforcement activities, assisted by our regional law enforcement partners in an effort to combat illegal street racing, reckless driving and other related traffic offenses. A marked increase in street racing related activity has occurred at several locations throughout the city in recent weeks, putting the public as well as participants in jeopardy. During the enforcement operation, more than fifty enforcement stops and vehicle inspections were conducted at various locations throughout the city.

Four felony arrests related to illegal firearm possession, child endangerment, possession of marijuana for sale and a parole violation were made. Fourteen misdemeanor arrests were made including driving under the influence, exhibition of speed, reckless driving, multiple unlicensed drivers and misdemeanor warrants. Seventeen traffic citations were also issued for equipment related violations and other vehicle code violations. Eight vehicles were towed due to various vehicle code violations.

PATROL

Patrol officers responded to 14,179 calls for service during the month of December.

COMMUNITY SERVICES UNIT

Holiday Cheer Program

During the month of December, the Community Services Unit conducted the annual MVPD Holiday Cheer Program. This program consists of three individual events: Shop with a Cop, Holiday Cheer Banquet, and the Holiday Cheer Parade.

Funded by generous donations from the Moreno Valley community, the Shop with a Cop program paired 30 children with police officers to purchase holiday gifts at Walmart. The Holiday Cheer Banquet provided a holiday meal to 50 families and gave presents to 146 children.

On December 19, 2017 police officers, firefighters, and City Staff participated in the Holiday Cheer Parade coordinated by the City of Moreno Valley Police Department. This event helps deserving children in the community experience the joy of the holiday season. The parade consists of a tour throughout several city neighborhoods in which Moreno Valley public safety personnel hand out candy and stuffed animals to children in our community.

CAPITAL PROJECTS

Hubbard Street Storm Drain from Ironwood Avenue to Kalmia Avenue

Construction continues of catch basins on both sides of Hubbard Street to complete the storm drain system. Curbs and gutters will also be installed and the street pavement will be restored. This project will install an underground storm drain system that helps mitigate flooding that occurs at Dunlavy Court and Hubbard Street. The project is ahead of schedule and construction is anticipated to be completed by the end of February (weather permitting).



Parks & Community Services Department

SPORTS PROGRAMS

Winter Youth Basketball completed its Winter Holiday Classic Tournament which takes place before winter season starts on January 20. This tournament is a fun way for coaches to determine individual skill levels before actual play begins.

The Pee Wee/Junior Soccer League begins January 10. There are more than 170 youth between the ages of 3-7 participating.

SENIOR COMMUNITY CENTER

The Senior Center holiday party was held on December 15 and approximately 130 gifts were handed out to the 175 seniors in attendance.

COMMUNITY SERVICES UNIT

A Child's Place

Ross Distribution Center once again participated in their 5th Annual Adopt an Angel Program through "A Child's Place" grant program. This year 53 children were selected to receive Christmas gifts. The gifts were handed out the week before Christmas to all the special angels.

PARKS MAINTENANCE

Parks Projects

The \$2.6 million Community Park Soccer Field Renovation Project is scheduled to begin in March.

John F. Kennedy Memorial Park fitness equipment installation is scheduled to begin early January (weather permitting).

CONFERENCE AND RECREATION CENTER RENTALS

The Moreno Valley Wind Symphony performed its annual holiday concert set for 400 guests with standing room only. This is one of a series of four annual concerts provided by the City of Moreno Valley for the community at no charge.